



Alcohol and Entertainment Licensing Sub-Committee

Monday 11 November 2024 at 10.30 am

Members Suite - 4th Floor, Brent Civic Centre,
Engineers Way, Wembley, HA9 0FJ

Please note that this meeting will be held in person with members of the Sub-Committee required to attend in person.

The press and public are also welcome to attend this meeting in person. Please note the meeting is not scheduled for live webcast

Membership:

Members

Councillors:

Ahmed (Chair)
Hylton
Mahmood

Substitute Members

Councillors:

Bajwa, Chohan, Ethapemi, Hack, Long, Lorber, Rajan-
Seelan

For further information contact: Devbai Bhanji, Governance Assistant
Tel: 020 8937 6841; Email: devbai.bhanji@brent.gov.uk

For electronic copies of minutes and agendas please visit:
[Council meetings and decision making | Brent Council](#)

Notes for Members - Declarations of Interest:

If a Member is aware they have a Disclosable Pecuniary Interest* in an item of business, they must declare its existence and nature at the start of the meeting or when it becomes apparent and must leave the room without participating in discussion of the item.

If a Member is aware they have a Personal Interest** in an item of business, they must declare its existence and nature at the start of the meeting or when it becomes apparent.

If the Personal Interest is also significant enough to affect your judgement of a public interest and either it affects a financial position or relates to a regulatory matter then after disclosing the interest to the meeting the Member must leave the room without participating in discussion of the item, except that they may first make representations, answer questions or give evidence relating to the matter, provided that the public are allowed to attend the meeting for those purposes.

***Disclosable Pecuniary Interests:**

- (a) **Employment, etc.** - Any employment, office, trade, profession or vocation carried on for profit gain.
- (b) **Sponsorship** - Any payment or other financial benefit in respect of expenses in carrying out duties as a member, or of election; including from a trade union.
- (c) **Contracts** - Any current contract for goods, services or works, between the Councillors or their partner (or a body in which one has a beneficial interest) and the council.
- (d) **Land** - Any beneficial interest in land which is within the council's area.
- (e) **Licences**- Any licence to occupy land in the council's area for a month or longer.
- (f) **Corporate tenancies** - Any tenancy between the council and a body in which the Councillor or their partner have a beneficial interest.
- (g) **Securities** - Any beneficial interest in securities of a body which has a place of business or land in the council's area, if the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body or of any one class of its issued share capital.

****Personal Interests:**

The business relates to or affects:

- (a) Anybody of which you are a member or in a position of general control or management, and:
 - To which you are appointed by the council;
 - which exercises functions of a public nature;
 - which is directed is to charitable purposes;
 - whose principal purposes include the influence of public opinion or policy (including a political party or trade union).
- (b) The interests a of a person from whom you have received gifts or hospitality of at least £50 as a member in the municipal year;

or

A decision in relation to that business might reasonably be regarded as affecting the well-being or financial position of:

- You yourself;
- a member of your family or your friend or any person with whom you have a close association or any person or body who is the subject of a registrable personal interest.

Agenda

Introductions, if appropriate.

Item Page

1 **Apologies for absence and clarification of alternate members**

2 **Declarations of Interests**

Members are invited to declare at this stage of the meeting, the nature and existence of any relevant disclosable pecuniary or personal interests in the items on this agenda and to specify the item(s) to which they relate.

3 **Application for the Review of a Premises Licence following Expedited Review by Metropolitan Police for the premises known as Erin's Hope, 189 Edgware Road, NW9 6LP, pursuant to the provisions of the Licensing Act 2003** 1 - 72

Date of the next meeting: Date Not Specified



- Please remember to **SWITCH OFF** your mobile phone during the meeting.
- The meeting room is accessible by lift and seats will be provided for members of the public.

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LICENSING ACT 2003

Application for the Review of a Premises Licence following Expedited Review

Name of Applicant:	Metropolitan Police
Name & Address of Premises:	Erin's Hope, 189 Edgware Road, NW9 6LP
Applicants Agent:	

1. Application

The application is for the review of a premises licence held by John Joseph Flaherty. The premises are known as Erin's Hope, 189 Edgware Road, NW9 6LP.

2. Grounds for Review

The grounds for summary review are serious crime/ disorder involving incidents which took place on 22 June and 13 October 2024.

3. Relevant Representations

Representation has been received from the Metropolitan Police.

4. Background

Police officers applied for an expedited review which was heard on 31 October 2024. As an interim measure members suspended the premises licence until the full review hearing.

The Designated Premises Supervisor is John Joseph Flaherty.

The steps a Committee may take are:

- To modify, remove or add conditions
- To exclude the sale of alcohol or other licensable activity
- Remove the Designated Premises Supervisor
- Suspend the licence for up to 3 months.
- Revoke the licence

5. Associated Papers

- A. Copy of Review Application
- B. Copy of Expedited Review Decision
- C. Police Reps
- G. Current Licence
- H. OS Map

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**METROPOLITAN
POLICE**

TOTAL POLICING

Certificate under Section 53A(1)(b) of the Licensing Act 2003

Metropolitan Police Service | New Scotland | Yard 8-10 Broadway | London | SW1H 0BG

I hereby certify that in my opinion the premises described below are associated with:
both serious crime and serious disorder

Premises (Include business name and address and any other relevant identifying details):

Postal address of premises or club premises, or if none, ordnance survey map reference or description:

ERIN'S HOPE, 189 EDGWARE ROAD

Post town:

LONDON

Post code:
(if known)

NW9 4DS

Premises licence number (if known):

160820

Name of premises supervisor (if known):

Mr John Flathery

I am a Detective Superintendent in the Metropolitan Police Service.

*Insert rank of officer giving the certificate, which must be superintendent or above.

I am giving this certificate because I am of the opinion that other procedures under the Licensing Act are inappropriate in this case because:

(Give a brief description of why other procedures such as a standard review process are thought to be inappropriate, e.g. the degree of seriousness of the crime and/or disorder, the past history of compliance in relation to the premises concerned)

The incident on the 13th October 2024, constitutes serious violent disorder, involving a trained licensed Security Industry Authority (SIA) door supervisor, who is employed to protect patrons and ensure public safety. The incident June 25th 2024 details previous serious violence at the venue and I note the subsequent failure to take suitable steps to ensure the safety of patrons at the premises and local community. I fully support a Summary review being implemented as it is clear that the venue is not being run to an acceptable standard of safety as evidenced by these incidents. I am concerned there is likley to be further violence if immediate remedial action is not taken.

Signature

Signature:

Date:

17/10/2024

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**METROPOLITAN
POLICE**

TOTAL POLICING

Form for Applying for a Summary Licence Review

Application for the review of a premises licence under section 53A of the Licensing Act 2003
(premises associated with serious crime, serious disorder or both)

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing the form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink.

Use additional sheets if necessary.

Insert name and address of relevant licensing authority and its reference number:

Name: London Borough of Brent

Address:

Brent Civic Centre

Post town: Wembley

Post code: HA9 0FJ

Ref. No.:

I Police Sergeant Michael Sullivan

on behalf of the chief officer of police for the Metropolitan Police area apply for the review of a premises licence under section 53A of the Licensing Act 2003.

1. Premises details

Postal address of premises or club premises, or if none, ordnance survey map reference or description:

ERIN's HOPE, 189 Edgware Road

Post town: London

Post code: NW9 6LP
(if known)

2. Premises licence details

Name of premises licence holder or club holding club premises certificate (if known):

Mr John Joseph Flaherty

Number of premises licence or club premises certificate (if known):

160820

3. Certificate under section 53A(1)(b) of the Licensing Act 2003 (Please read guidance note 1)

I confirm that a certificate has been given by a senior member of the police force for the police area above that in his opinion the above premises are associated with serious crime or serious disorder or both, and the certificate accompanies this application.

Please tick the box to confirm:

4. Details of association of the above premises with serious crime, serious disorder or both
(Please read guidance note 2)

PROTECTIVE MARKING

Erin's Hope is a Public House located in 189 Edgware Road, London, NW9 6LP. The premises benefits a Premises Licence for the following activities and hours.

Regulated Entertainment:

Monday to Sunday - 0900 to 02:30

late Night Refreshment:

Monday to Sunday – 23:00 to 02:30

Sale & Supply of Alcohol:

Monday to Sunday – 09:00 to 02:30

The Opening Hours of the Premises:

Monday to Sunday – 09:00 to 03:00

The Premises Licence Holder (PLH) and Designated Premises Supervisor (DPS) is Mr John Joseph Flaherty who has been responsible for the premises licence since August 2008 to date.

Edgware Road is a major road forming the A5 road, attracting busy transport hubs. The premises is surrounded by both commercial and residential dwellings (Exhibit MJS/01).

On Sunday, 13th October 2024, at approximately 00:20 hours, police received a call from a member of the public reporting a violent altercation outside Erin's Hope. The caller stated that a member of the door staff had struck a male individual forcefully and pushed him to the ground, resulting in head injuries and visible bleeding.

Mr Flaherty was contacted by Police on Monday 14th October 2024, regarding the incident the night before, he wasn't aware of the incident, but mentioned that SIA had dealt with a drunk trying to enter the pub, he seemed shocked when told of the incident, he was unable to check the CCTV as he was on his way to a funeral, on Tuesday 16th October 2024 Mr Flaherty sent the Pubs external CCTV of the incident to Police via Whatsapp, he was again spoken to on the phone, where he stated that the SIA had not acted correctly and he was shocked by his actions.

Upon reviewing the venue's external CCTV footage, the following events were observed:

A black male, identifiable by his bald head and long brown coat, was positioned near the front door of Erin's Hope. The individual appeared to be wearing an SIA badge on his right arm, suggesting he was a licensed member of door staff.

A white male was seen engaging with the black male, and from their body language and gestures, they appeared to be arguing.

The white male placed a bottle of water near his feet, which was subsequently kicked away by the black male. The black male then assumed a fighting stance, raising both fists in preparation for physical confrontation.

The white male turned away, seemingly unwilling to engage further. At this point, the black male charged at him, striking him on the back of the head with both hands and using his body weight to propel the white male forward. The victim fell headfirst into nearby railings, covering a distance of approximately six feet.

The CCTV then shows the black male continuing to assault the victim while he was on the ground, although the camera did not fully capture this portion of the incident. The assailant then retrieved a metal bucket from the front of the venue and approached the victim, who was being assisted by members of the public.

Multiple bystanders witnessed the assault.

PROTECTIVE MARKING

The victim was transported to the hospital by the London Ambulance Service (LAS) with injuries initially classified as grievous bodily harm (GBH). Upon further investigation, the victim stated he had little memory of the incident due to intoxication, recalling only an argument. He mentioned an old injury had reopened and was bleeding heavily, which led to his hospital visit. As a result, the crime report has been reclassified as actual bodily harm (ABH).

CAD Exhibited as MJS/02

The premises previously came to the attention of the Police in June 2024 due to a 'stabbing' incident. Police received a report of a 'stabbing' at the Erin's Hope Public House.

On Sunday 22nd June 2024 at approximately 0130 hours Suspect has entered ERIN'S HOPE pub in COLINDALE NW9. The suspect had approached the victim and demanded £20 from victim stating that this money was owed. Victim and Suspect have entered a verbal and physical altercations involving them pushing one another before suspect is taken out of the pub by security staff. During this time a woman believed to be suspect's girlfriend has assaulted Victim by punching him in the back of the head.

When suspect was outside of the pub, the victim also exited. Suspect was being aggressive and was being restraining by a member of door staff and was brought away from the venue.

Suspect escaped the grasp of the staff member and lunged at Victim who has attempted to defend himself. Suspect has continued to attack Victim before being dragged away by the staff member.

At some point during the suspect's attack, victim has received a 1cm stab wound in his chest which he had not noticed until it was pointed out. Victim also received a cut to his left hand pinky finger which he also didn't realise until paramedics were assessing him for further injuries. Victim believes that suspect had used a small knife such as a Stanley knife to cause the injury.

The woman believed to be suspects girlfriend then attacks Victim by punching him further when suspect was taken away.

On reviewing the CCTV system, it was apparent that there was serious disorder within and outside the venue. On speaking with the Licence Holder, Mr Flaherty seemed to be unaware of all the facts of the incident and unable to verify details of the SIA company.

During our telephone conversation on Monday 24 June 2024, he did not appear to appreciate the level of seriousness of the incident and presented a lack of knowledge regarding the licensing conditions embedded on the premises licence and upholding the licensing objectives.

Patrons were permitted to enter premises after 01:00hrs and permitted to take open containers outside the defined plan, contrary to Condition:

Condition 5 - Customers shall not be permitted to take open glass containers outside the premises as defined on the plan submitted to and approved by the Licensing Authority.

Condition 6 - No entry or re-entry shall be permitted after 01:00 hours.

On Tuesday 25 June 2024, Mr Flaherty was invited to Brent Civic Centre to discuss the incident in the presence of the Licensing Inspector from Brent Council. Mr Flaherty had invited his security company, the director of Guard Sec International Ltd, [REDACTED] to attend the meeting.

During the meeting, I raised my serious concerns regarding the incident. Mr Flaherty presented little knowledge of the conditions embedded on the premises licence.

In light that Mr Flaherty had responded to my request to discuss the issues in person as a matter of urgency, I offered him the opportunity to demonstrate that he is a responsible licence holder and DPS by following an action plan with a timeframe. This included a minor variation to add robust conditions as per our agreement

Action Plan Exhibit MJS/03.

New Conditions, Exhibited MJS/04

PROTECTIVE MARKING

Exhibit MJS/05 copy of an e-mail where Mr Flaherty accepts the conditions outlined in the Action Plan.

Exhibit MJS/06, Copy of warning letter sent to Mr Flaherty regarding the above breaches.

CCTV of the incident 13/01/2024 and the incident 22/06/2024, footage from the pubs external camera, and Police Body Worn Video (BWV) from the stabbing incident Exhibited as MJS/07

On Friday 28 June 2024, Mr Flaherty confirmed in an email that he was happy to accept the action plan.

It had been noted that Mr Flaherty failed submit the minor variation to impose the above additional conditions by 23 July 2024.

Between July 2024 to September 2024, the Licensing Inspector and I have communicated with Mr Flaherty on numerous occasions to obtain an update about the minor variation. Mr Flaherty advised us that he was either awaiting advice from his solicitors or away due to personal circumstances.

On the 16th October 2024 PC Graves, and PC Hicks attended Erin's Hope to conduct a licensing compliance visit and found several breaches to the licence. Both Officers statements attached to the bundle.

Summary

This incident on the 13th October 2024, clearly constitutes violent disorder, involving an assault perpetrated by a trained and licensed Security Industry Authority (SIA) door supervisor. The assailant, who is employed to protect patrons and ensure public safety, reacted inappropriately and violently to a situation involving a drunk individual. His excessive use of force is not in line with the professional conduct expected of trained security staff, whose role includes de-escalating confrontations, not exacerbating them.

Members of the public rely on door staff to maintain order and respond to difficult situations with calm professionalism. The actions of this individual door supervisor, as captured on CCTV, fall far below these expectations and demonstrate a dangerous lapse in judgment.

Venue History and Management Concerns: Erin's Hope has a recent history of violent incidents and poor management oversight. In June 2024, a patron was stabbed by another intoxicated individual wielding a knife. Following this incident, the Premises Licence Holder (PLH) and Designated Premises Supervisor (DPS) met with Licensing Police and Council Licensing Officers. During this meeting, the PLH acknowledged poor management practices and agreed to implement a set of conditions designed to improve the running of the venue. An action plan was established, with a timeframe for introducing these conditions via a minor variation to the premises licence.

However, the PLH/DPS has failed to follow through on these commitments, repeatedly offering excuses for the delay, including personal and legal issues. Despite these claims, the failure to implement agreed conditions suggests a lack of serious engagement with the responsibilities of managing a licensed premises.

The most recent incident is further evidence of poor control and management at Erin's Hope. The lack of oversight has allowed another serious offence to occur, further endangering the public.

Police Recommendation: The Police request an immediate suspension of Erin's Hope's premises licence pending a full review. The ongoing lack of proper management, the failure to implement agreed licensing conditions, and the involvement of venue staff in violent disorder create significant concerns for public safety. The Police believe that without immediate intervention, further serious incidents are likely to occur at this venue.

The suspension of the premises licence will allow for a thorough investigation into the operational failures at Erin's Hope and provide time for the subcommittee to consider appropriate long-term measures to address the issues at this establishment.

PROTECTIVE MARKING

Signature of applicant			
Signature:	<i>Mike Silk</i>	Date:	17 October 2024
Capacity:	Police Sergeant		
Contact details for matters concerning this application			
Surname:	SULLIVAN	First Names:	MICHAEL
Address:	603 HARROW ROAD		
Post town:	LONDON	Post code:	HA0 2HH
Tel. No.:	07747221024	Email:	michael.sullivan3@met.police.uk

Notes for guidance

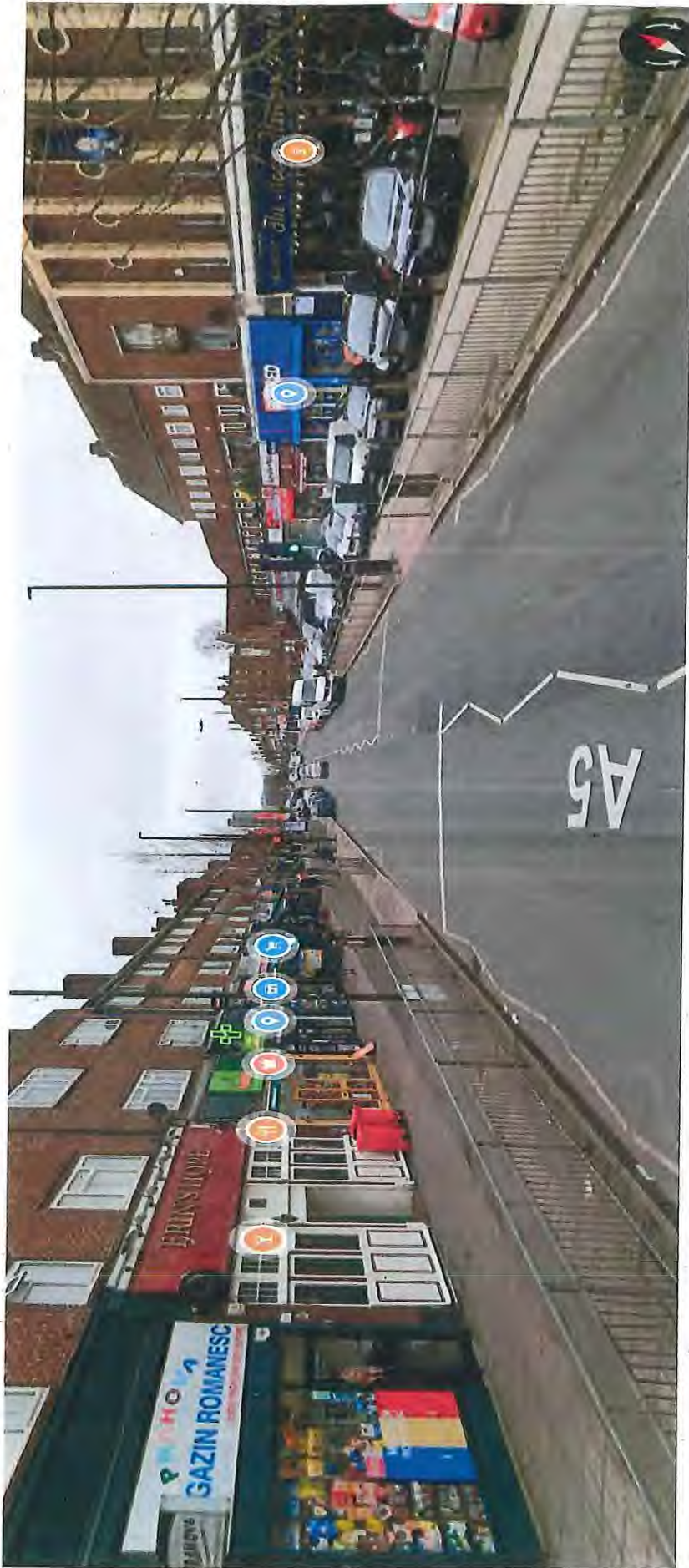
- A certificate of the kind mentioned in the form must accompany the application in order for it to be valid under the terms of the Licensing Act 2003. The certificate must explicitly state the senior officer's opinion that the premises in question are associated with serious crime, serious disorder or both.

Serious crime is defined by reference to section 81 of the Regulation of Investigatory Powers Act 2000. In summary, it means:

 - conduct that amounts to one or more criminal offences for which a person who has attained the age of eighteen and has no previous convictions could reasonably be expected to be sentenced to imprisonment for a term of three years or more; or
 - conduct that amounts to one or more criminal offences and involves the use of violence, results in substantial financial gain or is conduct by a large number of persons in pursuit of a common purpose.

Serious disorder is not defined in legislation, and so bears its ordinary English meaning.
- Briefly describe the circumstances giving rise to the opinion that the above premises are associated with serious crime, serious disorder, or both.

Retention Period: 7 years
MP 146/12



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SINGLE INCIDENT PRINTOUT
PAGE 1

INCIDENT No. 196:13OCT24

INCIDENT No. 196 entered at 00:29 on 13OCT24 by CHS/CHS in CCC/IR

INCIDENT IS "PRIORITY"
INCIDENT WAS ENTERED "EXTERNALLY"

Rec By :E (Emergency)
Call Tel :XXXXXXXXXXXX
Call Name:MALE
Call Type:T (Third Party)
Call Mail:
Cntct Tel:
Att Locn :(AWT/NWW) 189 EDGWARE RD,NW9:ERINS HOPE PUB
Map :Page 118, Grid Reference 521017,189340
GPA :SC Division: [NWE:WAW]
Inc Locn :189 EDGWARE RD,NW9:ERINS HOPE PUB
Map :Page 118, Grid Reference 521017,189340
GPA :SC Division: [NWE:WAW]
Call Locn:
Map :
GPA :
Opening 1:001 (Violence Against The Person)
Open Text:
Urgency :S (Significant)
Major :
VRMs :
Proposal :(BOCU at 08:29/14OCT24):
Assigned :
DeAssign :
TOA :04:18:38/13OCT24
DO Name :
DO Tel :
CRIME REF:01/957123/24
Class 1 :001 (Violence Against The Person)
Qual 1 :701 (Assistance Requested / Rendered)
Res 1 :710 (Crime Entry/Updated)
Clo Text :
O Dealing:
Metops :
CHS Demid:20241013025210

Linked :explicitly to 1331:14OCT24
Linked :implicitly to (none)

CONTINUED ...

SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT
NO UNAUTHORISED DISCLOSURE-DISPOSE OF AS CONFIDENTIAL WASTE.

SINGLE INCIDENT PRINTOUT
PAGE 2

INCIDENT No. 196:13OCT24

Location Field : (For previous Incidents at this location use
action:LCD or LCL - use DARIS to extend search)
Gazetteer Comments : (May have existed or altered since Incident creation
-
Use MSS SMF:SPECARCHIVE)

Location Based Comments

** Attendance and Incident Location **

EDGWARE RD,NW9 (95 - 421)

* SC:1-93 ODD & ALL EVENS * QD:95-421 ODD

399F EDGWARE RD: SEE "EASTERN POINT, NW9" FOR ALL RELEVANT COMMENTS

399J EDGWARE RD: SEE "BONSAI POINT APTS, NW9" FOR ALL RELEVANT COMMENTS

421 EDGWARE RD:"NORTHWAY TYRES" *SITE HAZARD* THESE PREMS HAVE A FRAGILE
ROOF

Remarks:

Time Date Opid Termid

13OCT24 CHS CHS (pre 1st routing)
CREATED IN: CHS AT: 2024-10-13 00:29:54 CAD AT: 2024-10-13
00:32:24

=====

ENTERED BY: CHS (c103407) AT: 2024-10-13 00:32:25
BOUNCERS HAS HIT SOMEONE VERY HARD, HIT HIM AND PUSHED HIM TO

THE

GROUND,
THE M IS INJURED AND IS BLEEDING FROM HIS FOREHEAD

00:32:40 13OCT24 CHS #2
ENTERED BY: CHS (c103407) AT: 2024-10-13 00:32:40

CALLER STATES THAT THE M IS BLEEDING SEVERLEY FROM HIS HEAD, A/A
22YRS

00:32:44 13OCT24 CHS #3
ENTERED BY: CHS (c103407) AT: 2024-10-13 00:32:45

OP CALLING LAS
00:33:31 13OCT24 CHS #4

LAS^MPS
Organisation:LONDON AMBULANCE SERVICE

Assistance:AMBULANCE

Location:

Mapref:118/521286,189001

EDGWARE RD,NW9;ERINS HOPE PUB

Location Sent As:

EDGWARE ROAD ,NW9 ";ERINS HOPE PUB"

MPS Contact :SX

Number :SEE FILE

Caller:MALE

Number:XXXXXXXXXX

Unit: Assigned:N (Y/N) On Scene:N (Y/N) Attending:U (Y/N/U) ETA:

Mins

PATIENT CONTACT NUMBER:-

PR RADIO NUMBER:-

Casualty 1 Chief Complaint:M ATTACKED, HAS BAD HEAD INJURY

CONTINUED ...

SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT
NO UNAUTHORISED DISCLOSURE-DISPOSE OF AS CONFIDENTIAL WASTE.

SINGLE INCIDENT PRINTOUT
PAGE 3

INCIDENT No. 196:13OCT24

Time Date Opid Termid

Approx Age: 22 :Y (Y)ears (M)onths (W)eeks (D)ays Sex:M
(M/F/U)

Severe Bleeding:Y (Y/N/U) Conscious:Y (Y/N/U) Breathing:Y
(Y/N/U)

Chest Pain:U (Y/N/U) Shot/Stabbed:N (Y/N/U) (Y)es (N)o
(U)nknown

Remarks :
M WAS ATTACKED NY A BOUNCER, HAS LARGE WOUND TO FOREHEAD
00:33:32 13OCT24 LAS #5
MPS^LAS MESSAGE PROCESSED SUCCESSFULLY - REF:LAS/160/13102024

00:34:20 13OCT24 742199 H2669 #6
OP^NWE IS VIC WAITING A T LOC?

00:34:38 13OCT24 742199 H2669 #7
^NWE CIRCS

00:34:48 13OCT24 CHS #8
ENTERED BY: CHS (c103407) AT: 2024-10-13 00:34:48
^OP - YES, HE WAS HEARD SHOUTING AT THE BOUNCERS, SOUNDS VERY

UPSET /
ANGRY
00:35:07 13OCT24 LAS #9
MPS^LAS Reference: LAS/160/13102024

Organisation:LAS
Action :POLICE
REMARKS :
OTHER - FULL DETAILS BELOW : QK MEDIC ASSIGNED

00:36:25 13OCT24 742199 H2669 #10
NWW^NWE THIS IS YOURS

00:40:24 13OCT24 CHS #11
ENTERED BY: CHS (c103407) AT: 2024-10-13 00:38:53
SMF THRIVEPLUS (All ThrivePlus Related Incident)s
*** This SMF to be used for ThrivePlus Related Incident)s ***.
T: M HAS BEEN ATTACKED BY A BOUNCER
H: HAS WOUND TO FOREHEAD AND IS BLEEDING SEVERLEY
R: INJURY
I: BOUNCER ATTACKED M, U.K WHY, CAUSING INJURY TO HEAD
V: MALE
E: LAS ADVISED
Plus: MET TEXT SENT
Repeat Caller Identified?: No

00:40:24 13OCT24 CHS #12
ENTERED BY: CHS (c103407) AT: 2024-10-13 00:39:26
Met Police: Your call reference number is: CAD 196/13Oct24.
This call is now being reviewed and we aim to arrive within 60

minutes.
We prioritise all calls in this area and in some circumstances
this may
mean a delayed response time. Please dial 999 if immediate
police

CONTINUED ...

SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT
NO UNAUTHORISED DISCLOSURE-DISPOSE OF AS CONFIDENTIAL WASTE.

SINGLE INCIDENT PRINTOUT
PAGE 4

INCIDENT No. 196:13OCT24

Time Date Opid Termid

attendance is required prior to our arrival. For crime prevention advice please go to <http://bit.ly/3DlPDQx>. For more help, information and advice, go to 'Ask The Police' here <http://bit.ly/3wCQSHD> or 'Police.uk' here <http://bit.ly/3nxM6tw>

00:40:24 13OCT24 CHS #13
ENTERED BY: CHS (c103407) AT: 2024-10-13 00:40:24
THRIVE+ summary: LOW

00:46:34 13OCT24 LAS #14
MPS^LAS Reference: LAS/160/13102024
Organisation:LAS
Action :POLICE
REMARKS :
ETA REQUIRED - PLEASE SEND UPDATE : QK MEDIC ON SCENE REQUESTING

YOUR

ETA PLEASE
00:47:23 13OCT24 747459 H2663 #15
LAS^MPS
Organisation:LONDON AMBULANCE SERVICE
Action :INFORMATION
UNIT: ASSIGNED:N (Y/N) ON SCENE:N (Y/N) ATTENDING:U (Y/N/U) ETA:

MINS

REMARKS :
STILL TRYING TO ASSIGN. ARE YOUR CREW SAFE? WILL BE THE NEXT ONE

OUT

00:48:32 13OCT24 LAS #16
MPS^LAS Reference: LAS/160/13102024
Organisation:LAS
Action :POLICE
REMARKS :
OTHER - FULL DETAILS BELOW : NO CONCERNS RAISED BUT STILL REQ

MPS DUE

TO NATURE OF CALL. PERSONS ONS REQUESTING
00:56:29 13OCT24 233362 409NW #17
NW10 CAN THIS BE PASSED TO NWE THIS ISNT OURS
00:56:29 13OCT24 233362 409NW #18
NW10 CAN THIS BE PASSED TO NWE THIS ISNT OURS

00:56:47 13OCT24 747459 H2663 #19
LAS^MPS
Organisation:LONDON AMBULANCE SERVICE
Action :INFORMATION
UNIT: ASSIGNED:N (Y/N) ON SCENE:N (Y/N) ATTENDING:U (Y/N/U) ETA:

MINS

REMARKS :
SIGNIFICANT DELAYS, WE'LL TRY TO ALLOCATE ASAP
01:00:29 13OCT24 745689 H2667 #20
NWW ^NWE: THIS IS OPP WEATHERSPOONS WHICH WILL BE YOURS,

CONTINUED ...

SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT
NO UNAUTHORISED DISCLOSURE-DISPOSE OF AS CONFIDENTIAL WASTE.

SINGLE INCIDENT PRINTOUT
PAGE 5

INCIDENT No. 196:13OCT24

Time	Date	Opid	Termid
01:26:36	13OCT24	LAS	#21

MPS^LAS Reference: LAS/160/13102024
 Organisation:LAS
 Action :POLICE
 REMARKS :

ETA REQUIRED - PLEASE SEND UPDATE : ETA PLEASE? QK MEDIC STILL AWAITING

01:59:11	13OCT24	747459	H2663	#22
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LAS^MPS
 Organisation:LONDON AMBULANCE SERVICE
 Action :INFORMATION
 UNIT: ASSIGNED:N (Y/N) ON SCENE:N (Y/N) ATTENDING:U (Y/N/U) ETA:

MINS

REMARKS :
 APOLS NUTD CURRENTLY

06:01:03	13OCT24	747459	H2663	#23
----------	---------	--------	-------	-----

^1239NW ASNT

06:02:19	13OCT24	747459	H2663	#24
----------	---------	--------	-------	-----

LAS^MPS
 Organisation:LONDON AMBULANCE SERVICE
 Action :INFORMATION
 UNIT: ASSIGNED:Y (Y/N) ON SCENE:Y (Y/N) ATTENDING:Y (Y/N/U) ETA:

MINS

REMARKS :
 WAS A PATIENT FOUND BY YOUR MEDIC. IF SO, DO YOU HAVE ANY

DETAILS OR WH

WERE THEY CONVEYED TO HOSP?

06:06:18	13OCT24	LAS	#25
----------	---------	-----	-----

MPS^LAS Reference: LAS/160/13102024
 Organisation:LAS
 Action :POLICE
 REMARKS :

OTHER - FULL DETAILS BELOW : YES - TOOK THEM TO NPH

06:06:45	13OCT24	747459	H2663	#26
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LAS^MPS
 Organisation:LONDON AMBULANCE SERVICE
 Action :INFORMATION
 UNIT: ASSIGNED:Y (Y/N) ON SCENE:Y (Y/N) ATTENDING:Y (Y/N/U) ETA:

MINS

REMARKS :
 ANY PATIENT DETS?

06:19:31	13OCT24	747459	H2663	#27
----------	---------	--------	-------	-----

^NWW AWTS LAS TO PROVIDE PATIENT DETS. UNIT WILL NEED TO ATTEND

NPH

ONCE WE HAVE THEM TO SPEAK TO VIW

06:49:51	13OCT24	745931	H2663	#28
----------	---------	--------	-------	-----

CONTINUED ...

SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT
NO UNAUTHORISED DISCLOSURE-DISPOSE OF AS CONFIDENTIAL WASTE.

SINGLE INCIDENT PRINTOUT
PAGE 6

INCIDENT No. 196:13OCT24

Time Date Opid Termid

LAS^MPS
Organisation:LONDON AMBULANCE SERVICE
Action :INFORMATION
UNIT: ASSIGNED:N (Y/N) ON SCENE:N (Y/N) ATTENDING:U (Y/N/U) ETA:

MINS

REMARKS :
ANY UPDATE RE PAT DETS

09:45:26 13OCT24 743103 H2652 #29
^NWW SUPP- I HAVE CALLED LAS TO GET A UPDATE TO FIND OUT ABOUT

THE

PATIENT...AS THIS IS A 3RD PARTY CALL... AND WE HAVE NO PATIENT
DETS...
THE PATIENT INFO IS MR AXXXXXXXX RXXXXXX DOB XX/XX/XXXX A/A XX
0208XXXXXXXX,
XXX XXXXXXXX XXXXXXX XX9 XXX

09:50:24 13OCT24 743103 H2652 #30
^NWW SUPP-IIP AGAINST XXX XXXXXXXX XXXXXXX XXX SHOWS A CRIS FOR A
AXXXXXXXX RXXXXXX DOB XX/XX/XXXX
SUSPECT AND COMMUNITY RESOLUTION GIVEN FOR POSESSION OF CANNABIS

NO

MOBILE NUMB AND LANDLINE GIVEN BY LAS DOESNT CONNECT

09:52:33 13OCT24 743103 H2652 #31
^IIP AGANST PARS GIVEN SHOWS HE WAS A VICTIM OF ROBBERY TO

BUSINESS

PROPERTY HE WAS THE INFT HIS MOBILE NUMBER XXXXXXXXXXXXX

09:58:05 13OCT24 743103 H2652 #32
^NWW SUPP-THE MOB NUMB IS D/C GIVES A DEAD TONE

10:00:39 13OCT24 743103 H2652 #33
^NWW SUPP-CALLING NPH A&E NRR ON ALL NUMBERS INCLUDIGN BEING
TRANSFERRED FROM SWITCHBOARD

10:21:11 13OCT24 724021 H2670 #34
LRT^NWW CONTR - WE HAVE HAD NO CONTACT FROM THIS MALE TO REPORT

AND WE

CURRENTLY DO NOT KNOW HIS WHEREABOUTS WHETHER IT'S STILL AT NPH

OR

WHETHER HE HAS HEADED HOME

-

THE MALE IN QUESTION HAS HAD AN ALTERCATION WITH A DOORMAN AND
APPEARS

TO HAVE COME OFF THE WORSE FOR THE ENCOUNTER WHICH IS

POTENTIALLY AN

ASSAULT, AFTER WHICH (THE REMS STATE) THE VICTIM WAS STILL

SHOUTING

AND SCREAMING AT THOSE BOUNCERS - BUT UNTIL WE HEAR FROM HIM WE

DO NOT

KNOW HIS LOC FOR DEPLOYMENT AND WE CANNOT CONTACT HIM TO ARRANGE
REPORTING.

-

PLEASE CAN WE HAVE A SKEL CRIS FOR THE POTENTIAL OFFENCE AND
AWAIT

CONTACT FROM THE VIW TO REPORT. THANKS
11:29:10 13OCT24 242220 NW825 #35

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SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT
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SINGLE INCIDENT PRINTOUT
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INCIDENT No. 196:13OCT24

Time Date Opid Termid

1239NW HAS ATTENDED 1ST, IS FOR THEM TO CREATE A SKEL PENDING
INF/VIW

CONTACT
11:39:25 13OCT24 730184 H2665 #36
OPS^NWWC(R) CAN YOU CONFIRM THAT 1239NW HAS BEEN EMAILED FOR A
SKEL

CRIS PLEASE BEFORE I PLACE THIS IN AWTS/CREF
12:36:24 13OCT24 236801 #37
ENTERED BY: CADL (p236801) AT: 2024-10-13 12:36:24
1239NW is now on rest days until 16/10/24. further to above

called
and 0208 NORTHWICK PARK A&E via switchboard 0208 8643232, 0208 8693088
and 0208 8643232 ex. 14495 to ascertain whether subject still at A&E and
nature of injuries however NRRR after approx. 15mins. please move to OI
for consideration of attendance in person to establish situation. NW

OPS
13:15:31 13OCT24 724021 H2670 #38
^NWW CONTR - I HAVE CONFERRED WITH NW10 WHO IS IN AGREEMENT FOR
A CRIS TO BE CREATED AT THIS POINT AND SOMEONE ASSIGNED FOR FOLLOW UP.
WE HAVE DONE ALL WE CAN VIA THE CAD.

-
LRT^NWW CONTR - APOLOGIES THAT THE ATTENDING OFFICER DID NOT DO
SO BUT PLEASE RAISE A CRIS TO RESOLVE THIS CAD AS ABOVE, THANKS

13:25:41 13OCT24 242220 NW825 #39
LRT SGT - WE WILL CREATE A SKEL DUE TO THE REMS ON THIS CAD,
HOWEVER

IT IS UNACCEPTABLE FOR OFFICER NOT BE ASKED OR NOT TO CREATE A
REPORT ESPECIALLY WHEN SIGNIFICANT INJURIES POT GHB WERE SUFFERED BY
VIW WHOS CURRENT WHEREABOUT WERE NOT EVEN IDENTIFIED AT THE TIME.

RESOLVING THIS BY ASNT IS NOT SUFFICIENT AND POTETIALLY LEFT THIS VIW AT
RISK

13:25:55 13OCT24 242220 NW825 #40
PLESE MOVE TO LRT AND I WILL EMAIL OFFICERS LM

13:31:11 13OCT24 724021 H2670 #41
^NWW CONTR - UPDATE NOTED WITH THANKS

13:31:20 13OCT24 242220 NW825 #42
APOL OI

18:08:48 13OCT24 724021 H2670 #43
LRT^NWW CONTR - PLEASE UPDATE WITH THE SKEL CRIS REF WHEN YOU
HAVE IT

AS ABOVE, THANKS
08:23:00 14OCT24 251984 #44
ENTERED BY: CADL (p251984) AT: 2024-10-14 08:23:00
Crime Number added - NW VRT-> Skel complete. Please can CAD be
passed
back to OI for attendance. We have a Victim of crime who has
sustained
GBH injuries and who has not yet been seen by Police. Officer
attendance to H/A on Rems#29 to obtain initial account and
complete
welfare check.

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SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT
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SINGLE INCIDENT PRINTOUT
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INCIDENT No. 196:13OCT24

Time	Date	Opid	Termid	
08:26:36	14OCT24	730187	H2668	#45
		^NWE CIRC'D PR#1		
08:33:03	14OCT24	085262	H2666	#46
		^NWW - CAD 1331 CREATED FOR NWW TO ATTEND H/A		

Previous Actions:

Time	Date	Opid	Termid	ACTION
00:32:24	13OCT24	CHS	CCC:CCB	O() 001:VIOLENCE AGAINST THE PERSON
"	"	"	"	PI
00:32:39	"	745689	DIV:NWE	AK
00:32:40	"	CHS	CCC:CCB	PI
00:32:44	"	"	"	PI
00:33:07	"	745689	DIV:NWE	AK
00:33:31	"	CHS	CCC:CCB	PI
"	"	"	"	EXP/LAS
00:33:32	"	LAS	CCC:LAS	AK
00:33:58	"	742199	DIV:NWE	AK
00:34:09	"	CHS	CCC:CCB	LOCA (EDGWARE RD,NW9:ERINS HOPE PUB) (SC)
"	"	"	"	LOCI (EDGWARE RD,NW9:ERINS HOPE PUB) (SC)
"	"	"	"	PI
00:34:11	"	742199	DIV:NWE	AK
00:34:48	"	CHS	CCC:CCB	PI
00:35:07	"	LAS	CCC:LAS	CP
"	"	"	"	IMP/INFO
00:35:09	"	742199	DIV:NWE	AK
00:36:27	"	"	"	PI/NWW
00:36:28	"	"	"	AK
00:36:32	"	"	"	GPA (SC)
00:36:50	"	747459	DIV:NWW	AK
00:36:55	"	742199	DIV:NWE	PS/CM
00:37:21	"	747459	DIV:NWW	GPA (QH)
00:37:47	"	095427	DIV:NWE	CM
00:40:24	"	CHS	CCC:CCB	PI
00:42:34	"	747459	DIV:NWW	AK
00:46:34	"	LAS	CCC:LAS	IMP/INFO
00:46:37	"	747459	DIV:NWW	AK
00:47:23	"	"	"	EXP/LAS/INFO
00:47:24	"	LAS	CCC:LAS	AK
00:47:30	"	747459	DIV:NWW	LOCA (189 EDGWARE RD,NW9:ERINS HOPE PUB) (QD)
00:47:37	"	"	"	AK

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SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT
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SINGLE INCIDENT PRINTOUT
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INCIDENT No. 196:13OCT24

Time	Date	Opid	Termid	ACTION
-----	-----	-----	-----	-----
00:48:32	13OCT24	LAS	CCC:LAS	IMP/INFO
00:48:35	"	747459	DIV:NWW	AK
00:56:27	"	"	"	LOCA ((NEXT) 189 EDGWARE RD,NW9:ERINS HOPE P
				UB) (QD)
00:56:47	"	"	"	EXP/LAS/INFO
"	"	LAS	CCC:LAS	AK
00:56:48	"	747459	DIV:NWW	AK
"	"	"	"	AK
00:58:41	"	746042	"	PI/NWE
00:58:42	"	"	"	AK
00:59:04	"	745689	DIV:NWE	AK
01:00:32	"	"	"	PI/NWW
"	"	"	"	AK
01:00:33	"	746563	"	AK
"	"	"	"	AK
"	"	"	"	AK
01:00:34	"	"	"	AK
"	"	745689	"	PS/CM
01:02:51	"	747459	DIV:NWW	AK
01:03:01	"	095427	DIV:NWE	CM
01:26:36	"	LAS	CCC:LAS	IMP/INFO
01:26:39	"	746042	DIV:NWW	AK
01:26:40	"	"	"	AK
01:59:11	"	747459	"	EXP/LAS/INFO
"	"	LAS	CCC:LAS	AK
01:59:13	"	747459	DIV:NWW	AK
"	"	"	"	AK
03:26:52	"	702025	"	AV/NW50N
03:26:55	"	"	"	CI/NW50N
03:26:57	"	251653	CCC:IVMA	MA/DELIVERED TO NW50N
03:27:12	"	"	"	MA/ACCEPTED BY NW50N - UNIT SHOWN ASSIGNED
03:27:20	"	747459	DIV:NWW	AK
"	"	"	"	AK
"	"	"	"	AK
03:52:23	"	702025	"	AV/NW91N
03:52:41	"	"	"	DA/NW50N
03:53:25	"	268944	CCC:CADL	VI/p268944
03:56:18	"	"	"	VI/p268944
04:18:38	"	702025	DIV:NWW	TOA/NW91N
04:42:18	"	740953	"	LOCA(189 EDGWARE RD,NW9:ERINS HOPE PUB) (QD)
06:02:19	"	747459	"	EXP/LAS/INFO

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SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT

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SINGLE INCIDENT PRINTOUT
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INCIDENT No. 196:13OCT24

Time	Date	Opid	Termid	ACTION
06:02:19	13OCT24	LAS	CCC:LAS	AK
06:02:22	"	747459	DIV:NWW	AK
"	"	"	"	AK
"	"	"	"	AK
06:06:18	"	LAS	CCC:LAS	IMP/INFO
06:06:24	"	747459	DIV:NWW	AK
"	"	"	"	AK
06:06:45	"	"	"	EXP/LAS/INFO
06:06:46	"	LAS	CCC:LAS	AK
06:06:47	"	747459	DIV:NWW	AK
"	"	"	"	AK
06:19:03	"	"	"	DA/NW91N(CU)
06:19:38	"	"	"	LOCA((RES) 189 EDGWARE RD,NW9:ERINS HOPE PU B) (QD)
06:49:51	"	745931	"	EXP/LAS/INFO
"	"	LAS	CCC:LAS	AK
06:49:55	"	745931	DIV:NWW	AK
06:53:24	"	264985	CCC:CADL	VI/p264985
08:21:04	"	730184	DIV:NWW	LOCA((AWTS LAS) 189 EDGWARE RD,NW9:ERINS HO PE PUB) (QD)
10:12:09	"	724021	"	PS/CM
10:21:12	"	"	"	AWT/LRT
11:30:56	"	242220	"	LOCA((AWTS LAS)NPH: 189 EDGWARE RD,NW9:ERIN S HOPE PUB) (QD)
11:31:05	"	"	"	PS/CREF
11:39:26	"	730184	"	AWT/OPSROOM
12:17:02	"	236801	CCC:CADL	VI/p236801
12:36:24	"	"	"	PI
12:36:25	"	"	"	VI/p236801
12:36:32	"	082891	DIV:NWW	AK
12:57:31	"	256569	"	PS/REVIEW
13:15:32	"	724021	"	AWT/LRT
13:26:07	"	242220	"	PS/SUPERVISOR
13:37:00	"	724021	"	AWT/CREF
13:44:09	"	242220	"	PS/SUPERVISOR
16:44:11	"	260991	CCC:CADL	VI/p260991
18:08:49	"	724021	DIV:NWW	AWT/LRT
07:12:18	14OCT24	242220	"	LOCA((E) (1239NW) (AWTS LAS)NPH: 189 EDGWARE RD,NW9:ERINS HOPE PUB) (QD)
08:17:46	"	251984	CCC:CADL	VI/p251984
08:23:00	"	"	"	ACR/01/957123/24

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SINGLE INCIDENT PRINTOUT
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INCIDENT No. 196:13OCT24

Time	Date	Opid	Termid	ACTION
-----	-----	-----	-----	-----
08:23:00	14OCT24	"	CCC:CADL	PI
"	"	"	"	PI
"	"	"	"	VI/p251984
08:23:02	"	085262	DIV:NWW	AK
08:23:34	"	"	"	LOCA ((*SKEL) (1239NW) (AWTS LAS)NPH: 189 EDGW ARE RD,NW9:ERINS HOPE PUB) (QD) LOCA (189 EDGWARE RD,NW9:ERINS HOPE PUB) (SC)
08:23:40	"	"	"	XWT
08:23:44	"	"	"	PS/SUPERVISOR
08:24:01	"	242220	"	PI
08:25:39	"	085262	"	AK
08:25:40	"	"	"	AK
08:25:45	"	747088	DIV:NWE	AK
08:25:48	"	730187	"	AK
"	"	"	"	AK
"	"	"	"	AK
"	"	"	"	AK
"	"	"	"	AK
"	"	"	"	AK
"	"	"	"	AK
08:25:49	"	"	"	AK
"	"	"	"	AK
"	"	"	"	AK
08:26:10	"	085262	DIV:NWW	XPS/ACTIVE
08:26:14	"	730187	DIV:NWE	AK
"	"	"	"	AK
"	"	"	"	AK
08:27:24	"	229416	DIV:NWW	PS/CM
08:28:34	"	085262	"	LOCI (EDGWARE RD,NW9) (SC)
08:28:46	"	"	"	LOCI ((UNIT) 189 EDGWARE RD,NW9:ERINS HOPE P UB) (SC)
08:28:58	"	"	"	LOCA ((UNIT) 189 EDGWARE RD,NW9:ERINS HOPE P UB) (SC)
08:29:01	"	"	"	LOCA ((UNIT) 138 PRINCES AVE, NW9) (QD)
08:33:16	"	"	"	LOCA (189 EDGWARE RD,NW9:ERINS HOPE PUB) (SC)
08:41:43	"	229416	"	CI/NW43E
08:41:45	"	253538	CCC:IVMA	MA/DELIVERED TO NW43E
08:41:46	"	"	"	AV/NW43E
08:41:48	"	229416	DIV:NWW	AK
08:44:47	"	103425	"	CM
09:57:21	"	229416	"	DA/NW43E (CU)
11:16:57	"	747088	DIV:NWE	PI/NWW
11:16:58	"	"	"	AK

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SINGLE INCIDENT PRINTOUT
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INCIDENT No. 196:13OCT24

Time	Date	Opid	Termid	ACTION
11:17:13	14OCT24	229416	DIV:NWW	AK
11:17:18	"	"	"	PS/CM
11:17:24	"	747088	DIV:NWE	PS/CM
11:18:22	"	103425	DIV:NWW	CM
11:30:37	"	722554	DIV:NWE	AC()
"	"	"	"	AQ()
"	"	"	"	AR()
"	"	"	"	CM
12:31:22	"	255934	CCC:CADL	VI/p255934
13:49:42	"	253538	"	VI/p253538
15:16:47	"	"	"	VI/p253538
15:18:08	"	"	"	VI/p253538
15:42:37	15OCT24	241884	"	VI/p241884
15:06:45	16OCT24	239996	"	VI/p239996
15:43:03	"	233929	"	VI/p233929
16:25:17	"	239996	"	VI/p239996
16:25:22	"	"	"	IP//187NW/1/p239996@met.police.uk

... END OF

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SUBJECT TO FREEDOM OF INFORMATION ACT AND DATA PROTECTION ACT
NO UNAUTHORISED DISCLOSURE-DISPOSE OF AS CONFIDENTIAL WASTE.

Licensing Action Plan


**METROPOLITAN
POLICE**
TOTAL POLICING

Trading Name	Erin's Hope	Start Date	25 June 2024
Address	189 Edgware Road	End Date	5 August 2024
		Borough	Brent
Postcode	London	Officer Completing	PS 238NW Michael Sullivan
	NW9 6LP	Licence Holder	John Joseph Flaherty

Actions to be implemented:

Serious Crime & Disorder: In crime report CAD 623/22JUNE24 Police received a report of a 'stabbing' at the Erin's Hope Public House. On arrival, police found a male with a stab wound to upper left torso. On reviewing the CCTV, it was apparent that there was serious disorder within and outside the venue. On speaking with the Licence Holder, Mr Flaherty, he seemed to be unaware of all the facts of the incident and unable to verify details of the SIA company. During our telephone conversation on Monday 24 June 2024, he did not appear to appreciate the level of seriousness of the incident and presented lack of knowledge regarding the licensing conditions and upholding the licensing objectives. Patrons were permitted to enter premises after 01:00hrs and permitted to take open containers outside the defined plan. Conditions embedded on the premise licence not fully met. To ensure that the prevention of crime and disorder and public safety licensing objectives are upheld at all times, police suggest:

Phase 1 The premises shall remain closed until the following additional conditions to the premises licence have been completed within two (2) weeks from the above start date:

1. **CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and authorised Officers from Brent Council.**
2. **CCTV cameras shall be installed to cover the internal and external areas of the premises.**
3. **The CCTV system shall be capable of obtaining clear facial recognition images and a clear head and shoulders image of every person entering or leaving the premises.**
4. **A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or Authorised Council Officer copies of recent CCTV images or date with the absolute minimum of delay when requested.**
5. **The Licence holder/Manager shall inspect and test that the CCTV is operational and working correctly on a weekly basis. A signed and dated record of the CCTV examination and any findings shall be kept on the premises and made available to the police and authorised officers of the Local Authority on request.**
6. **All Staff shall be trained (and shall undergo refresher training every 12 months) in respect of the CCTV operation, maintaining the incident log, the challenge 25 policy, prevention of proxy sales, signs of intoxication, dealing with refusal of sales and any subsequent confrontational behaviour from customers, all training records shall be made available for inspection by authorised officers of Brent Council and the Police.**
7. **The premises licence holder or the DPS shall ensure that an "authorisation to sell**

alcohol" document is kept and maintained at the premises. Each employee involved in the supply of alcohol at the premises must be named on this document with it being signed off by the DPS.

8. A minimum of two SIA registered door supervisors shall be on duty from 20.00 hours on any day that the venue is permitted to serve alcohol beyond 00.00 hours until the close of business.
9. A register/log containing the names, badge number, dates & times of duty security staff and any incidents that occur shall be kept and made available to the Police and Licensing Authority
10. Door supervisors shall wear clothing that can be clearly and easily identified on CCTV.
11. Customers permitted to temporarily leave and then re-enter the premises to smoke must be restricted to a designated smoking outside premises facing Edgware Road, with suitable barriers. No more than five (5) customers will be permitted to remain in the designated smoking area at any one time from 20:00hrs until the close of business.

Phase 2 Once you have completed conditions 1-10 above, you must submit a Minor Variation Application to impose the above additional conditions by 23 July 2024. Please note; the responsible authorities reserve the right to recommend further conditions subject to consultation.

Phase 3 If further evidence come to light to indicate that you are failing to uphold the licensing objectives within the next 6 weeks, the Police reserve the right to consider enforcement action in the form of a review or prosecution

Important: The period of this voluntary action plan will last for the next six (6) weeks. This action plan is NOT legally binding. The primary aim of the action plan is to assist you in upholding the licensing objectives and to help prevent a review of your premises licence in the future.

End Date: 5 August 2024

Signed	<i>Michael Sullivan</i>	
	Metropolitan Police Licensing - PS 238NW Michael Sullivan Brent Police	Licence Holder – John Joseph Flaherty

Erin's Hope 189 Edgware Road NW9 4DS – To Replace Existing Conditions.

1. CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and authorised Officers from Brent Council.
2. CCTV cameras shall be installed to cover the internal and external areas of the premises.
3. The CCTV system shall be capable of obtaining clear facial recognition images and a clear head and shoulders image of every person entering or leaving the premises.
4. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or Authorised Council Officer copies of recent CCTV images or date with the absolute minimum of delay when requested.
5. The Licence holder/Manager shall inspect and test that the CCTV is operational and working correctly on a weekly basis. A signed and dated record of the CCTV examination and any findings shall be kept on the premises and made available to the police and authorised officers of the Local Authority on request.
6. All Staff shall be trained (and shall undergo refresher training every 12 months) in respect of the CCTV operation, maintaining the incident log, the challenge 25 policy, prevention of proxy sales, signs of intoxication, dealing with refusal of sales and any subsequent confrontational behaviour from customers, all training records shall be made available for inspection by authorised officers of Brent Council and the Police.
7. The premises licence holder or the DPS shall ensure that an "authorisation to sell alcohol" document is kept and maintained at the premises. Each employee involved in the supply of alcohol at the premises must be named on this document with it being signed off by the DPS.
8. A minimum of two SIA registered door supervisors shall be on duty from 21.30 hours on any day that the venue is permitted to serve alcohol beyond 00.00 hours until the close of business.
9. A register/log containing the names, badge number, dates & times of duty security staff and any incidents that occur shall be kept and made available to the Police and Licensing Authority
10. Door supervisors shall wear clothing that can be clearly and easily identified on CCTV.

11. Customers permitted to temporarily leave and then re-enter the premises to smoke must be restricted to a designated smoking outside premises facing Edgware Road, with suitable barriers. No more than five (5) customers will be permitted to remain in the designated smoking area at any one time from 20:00hrs until the close of business.

12. An incident log shall be kept at the premises, and made available for inspection on request to an authorised officer of Brent Council or the Police, which will record the following:

- (a) all crimes reported to the venue
- (b) all ejections of patrons
- (c) any complaints received
- (d) any incidents of disorder
- (e) all seizures of drugs or offensive weapons
- (f) any faults in the CCTV system
- (g) any refusal of the sale of alcohol
- (h) any visit by a relevant authority or emergency service.

13. A copy of the premises licence summary including the hours which licensable activities are permitted shall be visible from the outside of each entrance to the premises.

14. Customers shall not be permitted to take open glass containers outside the premises as defined on the plan submitted to and approved by the Licensing Authority.

15. No entry or re-entry shall be permitted after 01:00 hours.

16. The total number of people permitted on the premises including staff and performers shall not exceed 100.

17. All alcohol and soft drinks shall be served in plastic or toughened glasses.

18. A suitable burglar alarm shall be fitted and maintained.

19. Notices clearly explaining the licensee's drugs policy shall be displayed at the entrance and at suitable places throughout the premises.

All deliveries shall take place during the normal working day (i.e. 09:0 to 18:00 daily).

20. Notices asking customers to leave quietly shall be conspicuously displayed at all exits.

21. Nudity, striptease and other entertainment of an adult nature shall not be permitted on the premises.

22. No children under 16 shall be admitted unless accompanied by a responsible adult.

23. All furniture and soft furnishings shall comply with relevant fire safety standards.

24. A fire detection and warning system together with suitable and sufficient fire extinguishers shall be installed and maintained.

25. An emergency lighting system shall be installed and maintained in good order.

Sullivan Michael - NW-CU

From: [REDACTED]
Sent: 01 July 2024 14:12
To: John J Flaherty
Cc: Sullivan Michael - NW-CU
Subject: RE: Erin's hope 189 Edgware Road Colindale London nw9 6LP

Dear John,

Thank you for your telephone call this afternoon.

Sgt Sullivan is currently away and will be in Brent Civic Centre on Friday 5 July 2024 afternoon.

I will confirm the time once I hear from him.

Kind Regards

[REDACTED]
Licensing Inspector
Regulatory Services
Brent Council

Tel: [REDACTED]
Mob: [REDACTED]

<https://eur02.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.brent.gov.uk%2F&data=05%7C02%7CMichael.J.Sullivan%40met.police.uk%7Ceb24fa3ad31c4048e3e208dc99cf62a4%7Cf3ee2a7e72354d28ab42617c4c17f0c1%7C0%7C0%7C638554363193807520%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzliLjBBIiI6Ikk1haWwiLCJXVCi6Mn0%3D%7C0%7C%7C%7C&sdata=wXxOfA6Kr7TtNEj2NOTAi4f7MMXU1agjon%2BVkW6hNuk%3D&reserved=0>
@Brent_Council

-----Original Message-----

From: [REDACTED]
Sent: Friday, June 28, 2024 10:53 AM
To: [REDACTED]
Subject: Erin's hope 189 Edgware Road Colindale London nw9 6LP

Good Morning [REDACTED] I accept the condition's layed down by yourself & Micheal J Sullivan Licening officer for Brent licensing for Erin's Hope kind Regards John-Flaherty Erins Hope.

Sent from my iPhone

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe

The use of Brent Council's e-mail system may be monitored and communications read in order to secure effective operation of the system and other lawful purposes.



Brent Civic Centre
Engineers Way
Wembley
Middlesex HA9 0FJ

TEL [REDACTED]

EMAIL [REDACTED]

WEB www.brent.gov.uk

John Joseph Flaherty
Erins Hope
189 Edgware Road
London
NW9 6LP

25 June 2024

Our Ref: 16398

Dear Mr Flaherty

Licensing Act 2003 – Breach of Premise Licence
Re: Erins Hope, 189 Edgware Road, London, NW9 6LP

I am writing to confirm our meeting on Tuesday 25 June 2024 at Brent Civic Centre in the presence of Police Sergeant, Michael Sullivan from the Licensing Unit and the director of Guard Sec International Ltd, Shyam Raithatha.

The purpose of the meeting was to bring to your attention of a recent serious incident that had occurred on 22 June 2024 related to the above premises.

Please refer to the below summary outlining the points of our discussion:

- Sgt Sullivan outlined the nature of the incident.
- Issues with the security team on the night of the incident
- Breaches of the conditions embedded on the premises licence.

Having considered the aforementioned points, please accept this letter as a formal 'warning' on this occasion. The Licensing Authority Metropolitan Police as the Responsible Authorities under the Licensing Act 2003 reserves the right to initiate a Review of your Premises License and take enforcement action with reference to the commission of offences under the 'Act' should you fail to follow the Action Plan or further evidence suggest you not upholding the licensing objectives.

I must point out that these breaches amount to an offence under section 136 Licensing Act 2003, namely conducting licensable activities without authority, which carries an unlimited fine, and/or up to 6 months imprisonment.

If you have any questions about this letter, please do not hesitate to contact me.

Yours faithfully,



Licensing Inspector
Regulatory Services

cc. Sgt Michael Sullivan - Licensing Police
Shyam Raithatha - Guard Sec International Ltd

Enc: Action Plan
Minor Variation Application
Application for a lost copy of premises licence

WITNESS STATEMENT

Criminal Procedure Rules, r 27.2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

URN 01 24

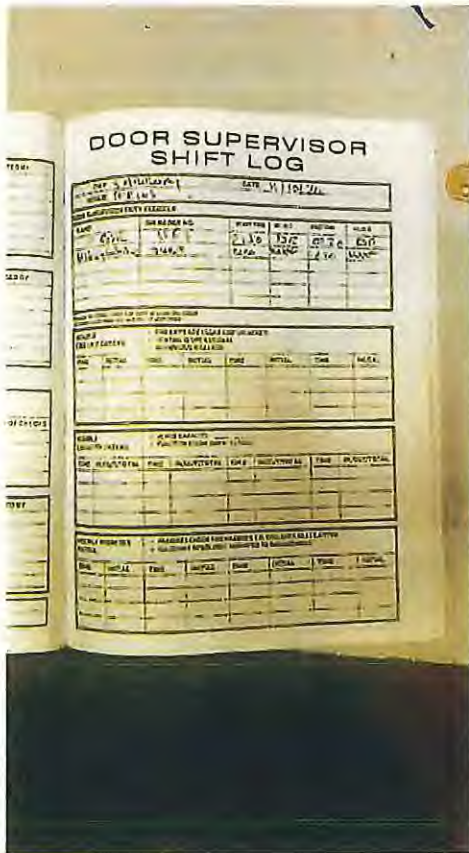
Statement of: PC Phil Graves 3122NW

Age if under 18: Over 18 (if over 18 insert 'over 18') Occupation: Police Officer (Brent Licensing)

This statement (consisting of page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

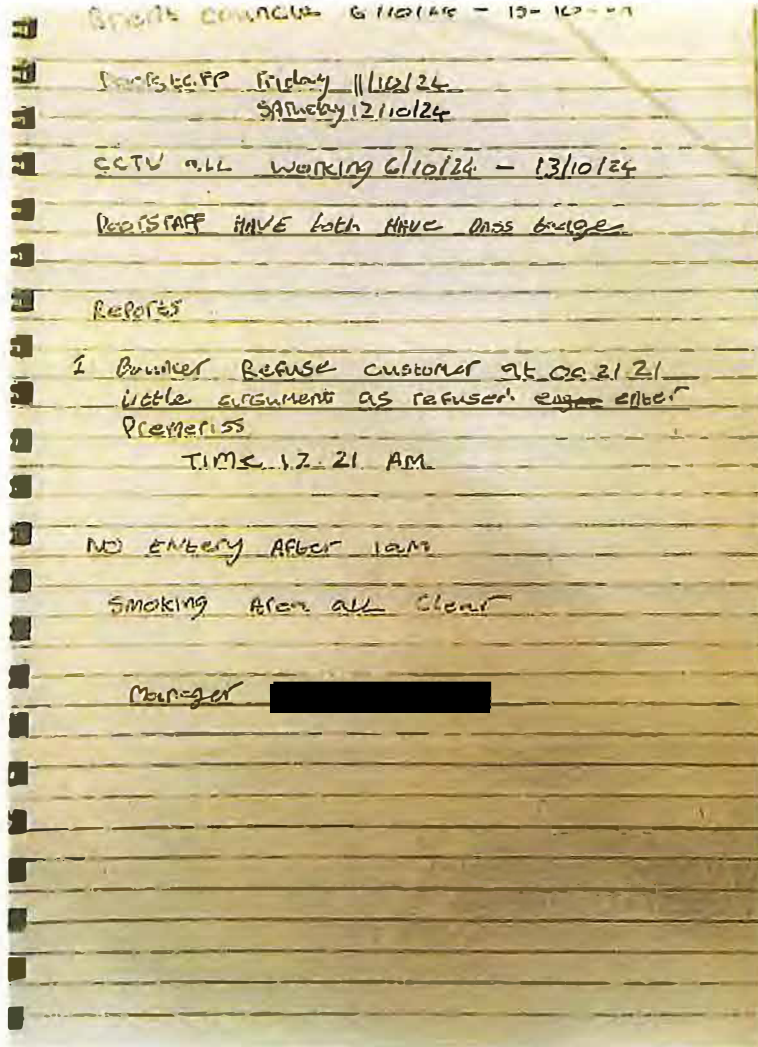
Signature: [Handwritten Signature] 3122NW Date 16/10/2024

On Wednesday the 16th of October 2024, I attended Erin's Hope Public House, 189 Edgware Road, Brent NW9 6LP at 1415 hours in company with PC Hicks. We attended the venue due to an allegation of GBH that occurred at approx 00.29 hours on 13/10/2024 between an SIA officer standing out the front of the venue and a passing member of the public, reference number 01/957123/24. Due to this crime report, I was handed a copy of the SIA register from the manager Ross. Below is a photo I took of this register showing the SIA staff employed on Saturday the 12/10/2024, which would have the SIA on duty in the early hours of 13/10/2024. Please note that it appears that staff at the venue have entered the date wrong, detailing Saturday as 11/10/2024 and not 12/10/2024. Exhibit PSG/1



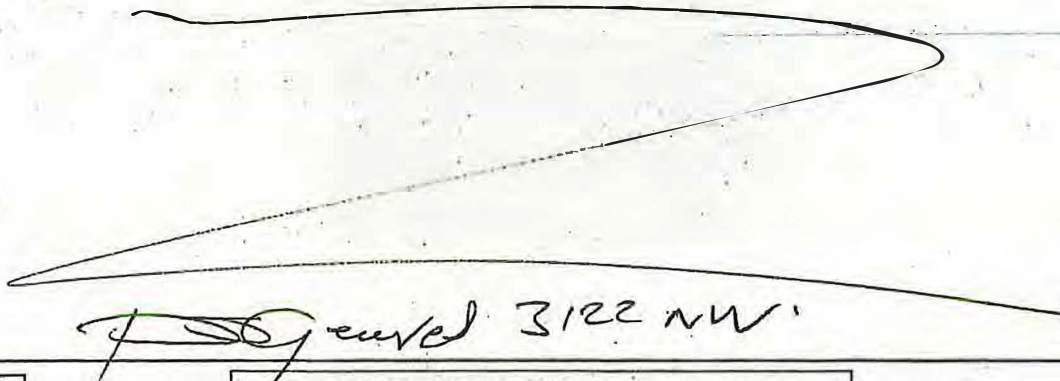
The two SIA officers on duty for this shift were [redacted] badge number [redacted] and [redacted] [redacted]. I also took a photo of the incident management log for 12/10/2024, which is below

Exhibit PSG/2

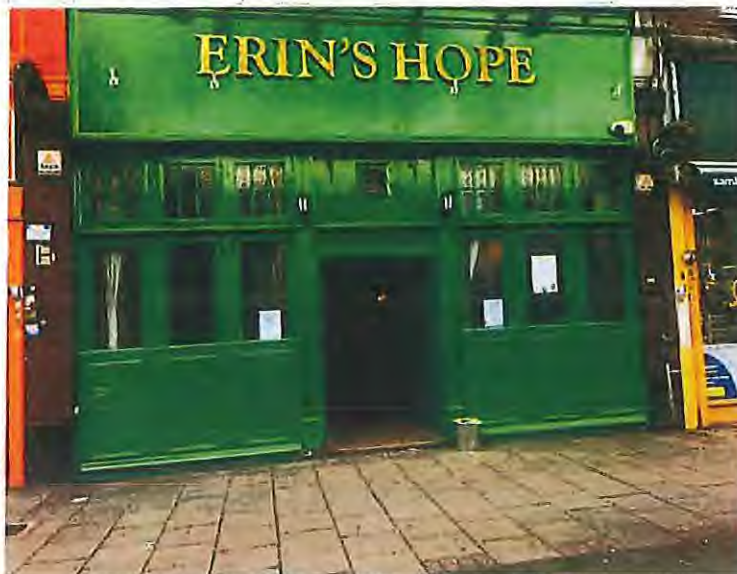


Having viewed the CCTV footage of the incident, it appears that the SIA officer on duty has picked up an object that was sat on the floor outside the pub. Having visited the public house today there was a silver metal bucket filled with sand that was been used as an ashtray positioned outside the pub. Below is photo showing this bucket.

Exhibit PSG/3



Handwritten signature and address: [Signature] 3122 NW



[Handwritten signature] 312C NW

Witness contact details

Home address: Postcode:

Home telephone No: Work telephone No.:

Mobile/Pager No: E-mail address:

Preferred means of contact (specify details):

Best time of contact (specify details):

Male / Female

Date and place of birth:

Not Disclosable

Former name: Ethnicity Code (16 + 1):

DATES OF WITNESS NON-AVAILABILITY:

Witness care

- a) Is the witness willing to attend court? Yes [] No [] If 'No', include reason(s) on form MG6.
b) What can be done to ensure attendance?
c) Does the witness require a Special Measures Assessment as a vulnerable or intimidated witness? (youth under 18; witness with mental disorder, learning or physical disability; or witness in fear of giving evidence or witness is the complainant in a sexual offence case)
Yes [] No [] If 'Yes', submit MG2 with file in anticipated not guilty, contested or indictable only cases.
d) Does the witness have any particular needs? Yes [] No [] If 'Yes', what are they? (Disability, healthcare, childcare, transport, language difficulties, visually impaired, restricted mobility or other concerns?)

Witness Consent (for witness completion)

- a) The Victim Personal Statement scheme (victims only) has been explained to me: Yes [] No []
b) I have been given the Victim Personal Statement leaflet Yes [] No []
c) I have been given the leaflet "Giving a witness statement to the police - what happens next?" Yes [] No []
d) I consent to police having access to my medical record(s) in relation to this matter (obtained in accordance with local practice) Yes [] No []
e) I consent to my medical record in relation to this matter being disclosed to the defence: Yes [] No [] N/A []
f) I consent to the statement being disclosed for the purposes of civil proceedings if applicable, e.g. child care proceedings, CICA Yes [] No [] N/A []

Signature of witness:..... PRINT NAME:

Signature of parent/guardian/appropriate adult:..... PRINT NAME:

Address and telephone number if different from above:.....

Statement taken by (print name): Station:

Time and place statement taken:

WITNESS STATEMENT

Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

URN

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Statement of: Stephen Hicks

Age if under 18: Over 18 (if over 18 insert 'over 18') Occupation: Police constable

This statement (consisting of 1 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false, or do not believe to be true.

Witness Signature: *Stephen Hicks* Date: 16/10/24

This statement refers to a time when I attended Erins Hope PH, 189 EDGWARE ROAD, NW9 6LP and noticed breaches of their premises licence.

On WEDNESDAY 16th OCTOBER 2024 I was on duty in plain clothes in the company of PC Graves 3122NW. At around 1415 hours we attended Erins Hope PH, 189 EDGWARE ROAD, NW9 6LP which is a pub on EDGWARE ROAD.

We had attended this venue to enquire about CCTV due to an incident happening at the venue on SUNDAY 13th OCTOBER 2024 involving one of the door staff assaulting a member of the public. While at the premises I looked at the current premises licence, specifically the following conditions.

- 4. A copy of the premises licence summary including the hours which licensable activities are permitted shall be visible from the outside of each entrance to the premises
- 12. Notices clearly explaining the licensee's drugs policy shall be displayed at the entrance and at suitable places through out the premises.
- 19. Notices asking customers to leave quietly shall be conspicuously at all exits.

There was a copy of the premises licence summary however this was behind the bar and not visible from outside

I looked at the entrance and the door to the lavatories and there was not a sign about a drug policy. There was also no notice at the front door asking customers to leave quietly.

Erins Hope was given an action plan on 25th June 2024 by PS Sullivan 238NW due to an incident of assault at the venue. One of the actions on this plan is

- 8. A minimum of two SIA registered door supervisors shall be on duty from 20.00 hours on any day that the venue is permitted to serve alcohol beyond 00.00 hours until the close of business.

Erins hope keeps a log of when its SIA staff are on and according to this log on Friday 11/10/24, Saturday 28/09/24, Friday 27/09/24 and Saturday 17/08/24 there was only one door supervisor on duty.

Also one of the conditions of this action plan was to apply for a variation of their licence and transfer the conditions to the licence by 5th August 2024, This has still not been actioned with today being 16th October 2024

Witness Signature: *Stephen Hicks*

Signature Witnessed by Signature:

London Borough of Brent

Premises Licence

Part A

This Premises Licence was granted by Brent Council, Licensing Authority for the area of the Borough of Brent under the Licensing Act 2003

Original grant date: 22 August 2005
Current issue date: 24 July 2024



Authorised signatory

Premises licence number: 160820

Part 1 – Premises Details

Postal address of premises, or if none, ordinance survey map reference or description

**Erin's Hope
189 Edgware Road, London, Brent, NW9 6LP**

Where the licence is time limited the dates

Licensable activities authorised by the licence

**Section E: Live music
Section F: Recorded music
Section G: Performances of dance
Section H: Anything of a similar description to that falling within (E), (F) or (G)**

Section I: Provision of late night refreshment: Indoors
Section J: Sale of alcohol: Both

The times the licence authorises the carrying out of licensable activities

Section E: Live music		
Day	Start Time	End Time
Monday	09:00	02:30
Tuesday	09:00	02:30
Wednesday	09:00	02:30
Thursday	09:00	02:30
Friday	09:00	02:30
Saturday	09:00	02:30
Sunday	09:00	02:30

Solo or group performers amplified through a P.A. system.

On commencement of British Summer Time one hour should be added to the finish time on the left., , From the end of the sale of alcohol on the 31st December until the start of the sales of alcohol on the following day.

All international sporting events which are not within the current permitted hours on the Premises Licence which are shown by either terrestrial or non-terrestrial transmission be authorised licensable activities commencing one hour before the start of the event and finishing one hour after the end of the event, the details of the event to be notified to the licensing authority and the police 14 days beforehand, with the police giving their consent.

Section F: Recorded music		
Day	Start Time	End Time
Monday	09:00	02:30
Tuesday	09:00	02:30
Wednesday	09:00	02:30
Thursday	09:00	02:30
Friday	09:00	02:30
Saturday	09:00	02:30
Sunday	09:00	02:30

Amplified middle of the road music., , Recorded music is played over the in house P.A. system via a C.D. or jukebox., , Recorded music including jukebox, karaoke with or without a D.J. during normal business or as part of functions and including audience participation.,

On commencement of British Summer Time one hour should be added to the finish time on the left., , From the end of the sale of alcohol on the 31st December until the start of the sales of alcohol on the following day.

All international sporting events which are not within the current permitted hours on the Premises Licence which are shown by either terrestrial or non-terrestrial transmission be authorised licensable activities commencing one hour before the start of the event and finishing one hour after the end of the event, the details of the event to be notified to the licensing authority and the police 14 days beforehand, with the police giving their consent.

Section G: Performances of dance		
Day	Start Time	End Time
Monday	09:00	02:30
Tuesday	09:00	02:30
Wednesday	09:00	02:30
Thursday	09:00	02:30
Friday	09:00	02:30
Saturday	09:00	02:30
Sunday	09:00	02:30

Only dancing as referred to in boxes e or f.

On commencement of British Summer Time one hour should be added to the finish time on the left., , From the end of the sale of alcohol on the 31st December until the start of the sales of alcohol on the following day.

All international sporting events which are not within the current permitted hours on the Premises Licence which are shown by either terrestrial or non-terrestrial transmission be authorised licensable activities commencing one hour before the start of the event and finishing one hour after the end of the event, the details of the event to be notified to the licensing authority and the police 14 days beforehand, with the police giving their consent.

Section H: Anything of a similar description to that falling within (E), (F) or (G)		
Day	Start Time	End Time
Monday	09:00	02:30
Tuesday	09:00	02:30
Wednesday	09:00	02:30
Thursday	09:00	02:30
Friday	09:00	02:30
Saturday	09:00	02:30
Sunday	09:00	02:30

On commencement of British Summer Time one hour should be added to the finish time on the left., , From the end of the sale of alcohol on the 31st December until the start of the sales of alcohol on the following day.

All international sporting events which are not within the current permitted hours on the Premises Licence which are shown by either terrestrial or non-terrestrial transmission be authorised licensable activities commencing one hour before the start

of the event and finishing one hour after the end of the event, the details of the event to be notified to the licensing authority and the police 14 days beforehand, with the police giving their consent.

Section I: Provision of Late Night Refreshments: Indoors		
Day	Start Time	End Time
Monday	23:00	02:30
Tuesday	23:00	02:30
Wednesday	23:00	02:30
Thursday	23:00	02:30
Friday	23:00	02:30
Saturday	23:00	02:30
Sunday	23:00	02:30

All international sporting events which are not within the current permitted hours on the Premises Licence which are shown by either terrestrial or non-terrestrial transmission be authorised licensable activities commencing one hour before the start of the event and finishing one hour after the end of the event, the details of the event to be notified to the licensing authority and the police 14 days beforehand, with the police giving their consent.

Section J: Sale or Supply of Alcohol: Both		
Day	Start Time	End Time
Monday	09:00	02:30
Tuesday	09:00	02:30
Wednesday	09:00	02:30
Thursday	09:00	02:30
Friday	09:00	02:30
Saturday	09:00	02:30
Sunday	09:00	02:30

On commencement of British Summer Time one hour should be added to the finish time on the left., , From the end of the sale of alcohol on the 31st December until the start of the sales of alcohol on the following day.

All international sporting events which are not within the current permitted hours on the Premises Licence which are shown by either terrestrial or non-terrestrial transmission be authorised licensable activities commencing one hour before the start of the event and finishing one hour after the end of the event, the details of the event to be notified to the licensing authority and the police 14 days beforehand, with the police giving their consent.

The opening hours of the premises

Day	Start Time	End Time
Monday	09:00	03:00
Tuesday	09:00	03:00
Wednesday	09:00	03:00
Thursday	09:00	03:00

Friday	09:00	03:00
Saturday	09:00	03:00
Sunday	09:00	03:00

On commencement of British Summer Time one hour should be added to the finish time on the left. , From the end of the sale of alcohol on the 31st December until the start of the sales of alcohol on the following day.

Where the licence authorises supplies of alcohol whether these are on and/or off supplies

Both

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of the premises licence

Mr John Joseph Flaherty

Registered number of holder, for example company number, charity number (where applicable)

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol

John Joseph Flaherty

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises the supply of alcohol

Licence Number: [REDACTED]
Issuing authority: [REDACTED]

Annex 1 "Mandatory conditions"

a) No supply of alcohol may be made at a time when no designated premises supervisor has been specified in the licence or at a time when the designated premises supervisor does not hold a personal licence or his or her licence has been suspended.

(b) Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

All persons present on the premises who are required to carry out a security activity must be licensed by the Security

Industry Authority.

Annex 2 – Conditions consistent with the operating schedule 1) CCTV shall be installed and maintained in a working condition.

- 2) All CCTV recordings shall be kept for 14 days and shall be made available to police and licensing officers if requested.
- 4) A copy of the premises licence summary including the hours which licensable activities are permitted shall be visible from the outside of each entrance to the premises.
- 5) Customers shall not be permitted to take open glass containers outside the premises as defined on the plan submitted to and approved by the Licensing Authority.
- 6) No entry or re-entry shall be permitted after 01:00 hours.
- 7) The total number of people permitted on the premises including staff and performers shall not exceed 100.
- 8) The licensee or his/her deputy shall be a member of, and actively participate in the local pubwatch scheme.
- 9) All alcohol and soft drinks shall be served in plastic or toughened glasses.
- 10) A suitable burglar alarm shall be fitted and maintained.
- 11) The Portman Group proof of age scheme or similar such scheme shall be adopted
- 12) Notices clearly explaining the licensee's drugs policy shall be displayed at the entrance and at suitable places throughout the premises.
- 13) All furniture and soft furnishings shall comply with relevant fire safety standards.
- 14) A fire detection and warning system together with suitable and sufficient fire extinguishers shall be installed and maintained.
- 15) An emergency lighting system shall be installed and maintained in good order.
- 16) Notices advertising the number of a local licensed taxi service shall be displayed in a prominent position.
- 17) Public transport information including night time travel options shall be made available.
- 18) All deliveries shall take place during the normal working day (i.e. 09:0 to 18:00 daily).
- 19) Notices asking customers to leave quietly shall be conspicuously displayed at all exits.
- 20) Nudity, striptease and other entertainment of an adult nature shall not be permitted on the premises.
- 21) No children under 16 shall be admitted unless accompanied by a responsible adult.

Annex 3 – Conditions attached after a hearing by the licensing authority

Annex 4 – Plans

See attached

London Borough of Brent

Decision of the Alcohol and Entertainment Licensing Sub-Committee following a hearing on 21 October 2024, in person hearing

NOTICE OF DECISION

Premises

Erin's Hope
189 Edgware Road
Brent
NW9 6LP

1. Members of the Sub-Committee

Councillors: Ahmed (Chair), Long and Mahmood

(Legal clerk to the Committee: Georgina Jenkins, Barrister)

2. The Application

The Application was for an expedited review of the premise licence, pursuant to section 53a of the Licensing Act 2003, upon the application of the police following two serious instances of crime and disorder, the first on 22 June 2024 and the second on 13 October 2024.

3. Representation

The Police were represented by Sergeant Michael Sullivan & Michael Feeney (Counsel).

The designated premises supervisor, John Flaherty, attended together with the premises manager, Ross Leorenza. He was unrepresented.

4. The Hearing

The Chair welcomed attendees and asked them to introduce themselves. There were no interests to declare.

Ms Linda Legister of Brent Licensing introduced the application, explaining that it was a summary review brought by the Metropolitan Police on the basis that there were two

serious instances of crime and disorder at the premises. Ms Legister explained the terms of the review and the options available to the panel once they had heard the review evidence. She explained that the summary review was pending a full review hearing within 28 days.

Counsel for the police addressed the panel. The panel were shown two pieces of CCTV. This part of the hearing was heard in private because there was a public interest in doing so because the footage was part of an ongoing police investigation.

Once back in public, Mr Feeney submitted that on 13 October 2024, one member of the door staff aggressively attacked a member of the public, causing a head wound to open and cause significant bleeding. On 22 June 2024, a physical altercation occurred that started inside the venue and moved outside. This altercation resulted in someone receiving a minor stab wound to the chest. Mr Feeney submitted that the two serious incidents demonstrated scenes of unmanaged chaos caused by inadequate management of the premises. He drew the panel's attention to multiple breaches of the premises licence, including people outside with glass containers and people coming in and out of the venue after 1am, which amount to breaches of the licence.

Secondly, Mr Feeney submitted that the licence holder had failed to engage with the police and responsible authorities. He stated the police did not apply to review the licence lightly and had first sought to engage with the licence holder to work to meet the licence objectives. After the first incident, there was a meeting with the licence holder who agreed to an action plan with a number of conditions. Nevertheless, the licence holder failed to do the steps agreed and despite the police following up on a number of occasions, nothing was done. Mr Feeney argued this showed the licence holder does not understand what was needed to be done and shows he does not take the matter seriously. This track record indicates that nothing will change in the interim period pending full review, and something similar will happen again.

Thirdly, Mr Feeney submitted that there was a lack of oversight and management from the licence holder. After the June incident, the licence holder was completely unaware of what happened, unable to verify the SIA company being used and ignorant to the premises licence conditions. He stated that the position was the same on 16 October 2024, when the police visited the premises following the 13 October 2024 incident. He submitted that the licence holder did not know what happened, did not know the licence conditions and had made no improvements whatsoever. He stated that there was a significant risk the same thing would happen again.

Mr Feeney submitted that taken together, the panel could not be satisfied that any steps short of suspension would stop the violence from happening again. The police were therefore seeking a suspension of the premise licence.

A number of questions were asked of the police by the members of the committee:

The police stated there was a longer history involving a similar incident outside the premises in 2023. The police stated a reduction in hours would be insufficient given the failings of management who were not in control earlier in the evening. The police were not aware of the manager, Mr Leorenza, but Mr Faherty is the designated premises supervisor who is responsible for promoting the licence objectives. The police confirmed that there is no suggestion Mr Flaherty had acted dishonestly, but submitted the scenes of unmanaged chaos indicate that he is out of his depth. The police confirmed there was no evidence of any incidents happening in the rear of the premises, and they confirmed that Mr Flaherty had willingly provided the CCTV evidence to the police without any issues.

The police are aware that Mr Flaherty has held a licence since 2008, but consider that since the first incident in 2023, there have been two serious incidents in 2024, so the concern is they are speeding up. Mr Feeney submitted that you would expect the premises to have been getting better, not worse, since the police have been involved. It was noted that between the June and October 2024 incidents, there were now screens to indicate the area for smoking.

Sergeant Sullivan stated that following the June 2024 incident, the licence holder came in for an open and honest discussion about the breaches and the running of the premises. He stated that Mr Flaherty left him feeling confident that he would sort the issues out and put in a variation application to add in the conditions they had discussed but this was not done. The police expressed a worry that Mr Flaherty was just using words, without following up with his actions.

The police were unaware if the members of the public attending the premises often came from other local pubs. The police stated that were not aware of any incidents which have taken place before midnight that caused them any alarm.

The police stated that the member of the security staff who was outside during the June 2024 incident could not have done more in that instance, as he was alone during most of the incident. The criticism lay with the overall management, drunkenness, people outside with glasses and people being allowed to enter the premises after 1am.

The police informed the panel that in the October 2024 incident, it was a member of the public who called the police. The licence holder stated that the premises management called the police during the June 2024 incident.

The hearing then heard the licence holder's response to the application:

Mr Flaherty stated that the door staff were left to control the incidents. He stated that in June 2024, they called the police themselves. Regarding the October 2024 incident, it occurred outside of the premises. He stated that they had been operating under a licence for approximately 30 years without issue. These events have happened over the last few months, but they have had no problems for the years before that.

He stated that he runs the pub well. They trade 10:00am – 17:00pm, and then again during the evenings. Mr Flaherty stated that they have DJs playing late in the evenings on Friday and Saturdays, closing at 01:30am. Mr Flaherty submitted that since the October 2024 incident, they have been closing the premises between 10:30 - 11pm at night and there have been no further incidents or problems whatsoever.

A number of questions were asked of the premises licence holder by the members of the committee:

Mr Flaherty stated that he visits the premises every day, including on the days of both of these incidents. He became aware of them due to the noise and confusion at the front door. In the June 2024 incident, he knew about the argument because there was shouting and a commotion inside, but the people involved were removed from the premises. The premises do not allow drinking outside or glasses outside, but it is possible there was confusion during these incidents. Mr Flaherty was in the office when the incident started but Mr Leorenza saw the incident on the camera, stopped the argument and ensured the security intervened and put those involved outside. Mr Flaherty stated he filled in the incident book himself.

Mr Flaherty has had a licence since 1994, and owned and run the pub for 30 years. He lives 8-10 minutes away by car. He has one manager, Mr Leorenza, who has worked for him for 18 years and has been a manager for 2.5 years. Mr Leorenza stated that he has had a licence for a year. Mr Flaherty stated he had applied for it. He also has 2 part time staff. Mr Flaherty is heavily involved in the business, he orders the drinks, works on the bar, checks outside and walks around the premises to check people are doing their jobs correctly. Mr Flaherty recruits the door security firm. Mr Flaherty and his staff clean the venue themselves after the shift. The pub closes at 01:30am, and the staff go home by 02:30am.

Sometimes customers come from other venues, such as the Wetherspoons opposite. He stated that no one is allowed in after 01:00am, and the door staff are employed to vet how intoxicated people are and to bar them entry if they are too intoxicated.

Mr Flaherty stated that he did not implement the action plan because he went to his solicitor to obtain advice. His solicitor went on holiday and then stopped communicating with him. Despite attempts to get hold of his solicitor, he has been

unable to contact him. He did not think about applying to remove or change his licence conditions himself but did ask his solicitor for advice about his licence but he has been uncontactable.

Mr Flaherty stated that he knows the door staff personally to see and talk to. They generally tend to get the same door staff but not all of the time. The security staff check whether people are too intoxicated to come in and refuse entry. The bar staff can also refuse to serve people who are too intoxicated, which happens about 5-6 times per month. Mr Flaherty will record this in the incident book once weekly, typically on a Saturday night. The member of security staff during the June 2024 incident is the same as the member of security staff involved in the October 2024 incident.

The late crowd on Friday and Saturday nights are a different crowd to the usual customers. Since this incident, he has sacked the door security staff, stopped the music early and closed the venue early to make sure there is no further trouble.

Mr Flaherty and Mr Leorenza were both unable to tell the Committee any of the 4 licensing objectives.

The police then asked Mr Flaherty a number of questions:

Mr Flaherty accepted that it was his responsibility as the licence holder to control and manage the licence, even though he employed door staff to help control the premises. Mr Flaherty accepted that what happened outside the premises was his problem, but considered when the incident was inside the premises it was contained.

Mr Flaherty stated that he did not implement the measures in the action plan because he was waiting for his solicitor's response. His solicitor went on holiday and then has not responded to him. He did not want to apply to vary the conditions himself because his solicitor did say he would look at it and get back to him before he went quiet. He did try and contact another solicitor, but he had a stroke so was unable to assist.

Mr Flaherty knew that there was a condition on his licence not to use glass containers, but he was using them because his customers would not use his premises if they were given plastic containers to drink from. He did not apply to vary this condition as an unreasonable condition because his solicitor did not respond to him. He did not realise it was a condition on his licence from before the action plan, though this has been a condition in Mr Flaherty's original licence.

The parties were then asked to sum up.

The main 4 points for the police were that firstly, Mr Flaherty had been actively involved in the management of the premises and training staff, but this was not

enough to prevent these incidents from happening. He does not know his licensing objectives and the fact that Mr Flaherty thought the condition to not use glass containers had been added in June 2024, when it had been on his licence since 2005, was symptomatic of a premise licence holder who was not in control.

Secondly, he submitted that Mr Flaherty had failed to recognise the seriousness of the incidents by suggesting it was a well-run pub with door staff in control.

Thirdly, that despite Mr Flaherty owning and running the pub for a long time, the evidence shows it is rapidly deteriorating and getting worse. He is running the pub with very few members of staff who are doing long hours, such that they are overwhelmed and ignoring the licensing objectives.

Finally, no measures short of suspension would be adequate to protect the licensing objectives because Mr Flaherty does not know what the conditions are, and he has ignored the opportunity to alter his licence accordingly. The police are not saying that Mr Flaherty is a bad or dishonest man, but his management is inadequate in a high-risk premises and an incident will happen again if the licence is not suspended.

Mr Flaherty submitted that he had run the pub for 30 years and everything has been ok. They work hard and run the pub in the best way that they can. He accepts what is going to come but they have tried. They got rid of their security company as a result of the incident. They have stopped playing music or opening late on Friday and Saturday evenings to avoid the late crowd. If they are open from 9am to 9pm they would have no problems whatsoever.

The sub-committee went into closed session to consider its decision.

5. Determination of the Application

The sub-committee determined the application in accordance with the Licensing Act 2003 and in accordance with the statutory licensing objectives. The committee had regard to section 182 of the Licensing Act 2003 and the statutory guidance. The authority had regard to section 17 of the Crime and Disorder Act 1998. The committee had regard to the need to reach a decision that was necessary, proportionate and justified on the evidence presented to it.

6. Decision:

The committee's decision is as follows:

The committee has read the papers and listened carefully to the evidence and submissions presented at the hearing. The committee is mindful of its duty under

the Licensing Act 2003 section 53b to take such steps as it considers necessary to promote the licensing objectives.

Although the licence holder has recently implemented earlier closing hours on Friday and Saturday evenings, with no music on Friday and Saturday evenings, the committee considers that the fact the premises licence holder has failed to implement the action plan, which was accepted on 25 June 2024, they have no confidence that these steps will be sufficient to promote the licensing objectives. The committee are also concerned by the premise licence holder's lack of knowledge of the licensing objectives, or proposals, to fill the committee with such confidence to fulfil the licensing objectives, by both the premises licence holder and the manager.

The committee has decided to suspend the licence pending full review with immediate effect.

7. Right of appeal

There is no appeal against Interim Steps.

The premises licence holder may make representations against the interim steps taken by the licensing authority. There is no time limit to make the representations, however these may be superseded by the full review.

Dated: 23 October 2024

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From: Sullivan Michael - NW-CU

Sent: 28 October 2024 15:09

To: John J Flaherty

Subject: Erin's Hope, 189 Edgware Road, NW9 6LP – Review Hearing following a Summary Review

Dear John

Please find attached the proposed hours and conditions for Erin's Hope as discussed in our telephone conversation, can you contact me when you have had time to read the attached and let me know your thoughts, I am happy to meet with you if you wish to discuss further prior to the review hearing.

Sergeant Michael Sullivan

NW - ILA Team

Licencing & ASB for Brent

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Erin's Hope 189 Edgware Road NW9 4DS – To Replace Existing Conditions & Hours

1.CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and authorised Officers from Brent Council **(New Replacement Condition)**.

To Replace Current Condition 1 - CCTV shall be installed and maintained in a working condition.

To Replace Current Condition 2 - All CCTV recordings shall be kept for 14 days and shall be made available to police and licensing officers if requested.

2.CCTV cameras shall be installed to cover the internal and external areas of the premises **(New Condition)**.

3.The CCTV system shall be capable of obtaining clear facial recognition images and a clear head and shoulders image of every person entering or leaving the premises **(New Condition)**.

4. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or Authorised Council Officer copies of recent CCTV images or date with the absolute minimum of delay when requested **(New Condition)**.

5. The Licence holder/Manager shall inspect and test that the CCTV is operational and working correctly on a weekly basis. A signed and dated record of the CCTV examination and any findings shall be kept on the premises and made available to the police and authorised officers of the Local Authority on request **(New Condition)**.

6. All Staff shall be trained (and shall undergo refresher training every 12 months) in respect of the CCTV operation, maintaining the incident log, the challenge 25 policy, prevention of proxy sales, signs of intoxication, dealing with refusal of sales and any subsequent confrontational behaviour from customers. All training records shall be made available for inspection by authorised officers of Brent Council and the Police **(New Condition)**.

7. No entry or re-entry shall be permitted after 21:00 hours.

To Replace Current Condition 6 - No entry or re-entry shall be permitted after 01:00 hours.

8. The premises licence holder or the DPS shall ensure that an “authorisation to sell alcohol” document is kept and maintained at the premises. Each employee involved in the supply of alcohol at the premises must be named on this document with it being signed off by the DPS **(New Condition)**.

9. Customers permitted to temporarily leave and then re-enter the premises to smoke must be restricted to a designated smoking outside premises facing Edgware Road, with suitable barriers. No more than five (5) customers will be permitted to remain in

the designated smoking area at any one time from 20:00hrs until the close of business **(New Condition)**.

10. An incident log shall be kept at the premises, and made available for inspection on request to an authorised officer of Brent Council or the Police, which will record the following:

- (a) all crimes reported to the venue
- (b) all ejections of patrons
- (c) any complaints received
- (d) any incidents of disorder
- (e) all seizures of drugs or offensive weapons
- (f) any faults in the CCTV system
- (g) any refusal of the sale of alcohol
- (h) any visit by a relevant authority or emergency service.

(New Condition)

11. A copy of the premises licence summary including the hours which licensable activities are permitted shall be visible from the outside of each entrance to the premises **(Current Condition 4)**.

12. Customers shall not be permitted to take open glass containers outside the premises as defined on the plan submitted to and approved by the Licensing Authority **(Current Condition 5)**.

13. The total number of people permitted on the premises including staff and performers shall not exceed 100 **(Current Condition 7)**.

14. A "Challenge 25" policy shall be adopted and adhered to at all times **(New Replacement Condition)**.

To Replace Current Condition 11 – The Portman Group proof of age scheme or similar such scheme shall be adopted.

15. A suitable burglar alarm shall be fitted and maintained **(Current Condition 10)**.

16. Notices clearly explaining the licensee's drugs policy shall be displayed at the entrance and at suitable places throughout the premises **(Current Condition 12)**.

17. All furniture and soft furnishings shall comply with relevant fire safety standards **(Current Condition 13)**.

18. A fire detection and warning system together with suitable and sufficient fire extinguishers shall be installed and maintained **(Current Condition 14)**.

19. An emergency lighting system shall be installed and maintained in good order **(Current Condition 15)**.

20. All deliveries shall take place during the normal working day (i.e. 09:0 to 18:00 daily) - **(Current Condition 18)**.

21. Notices asking customers to leave quietly shall be conspicuously displayed at all exits **(Current Condition 19)**.

22. Nudity, striptease and other entertainment of an adult nature shall not be permitted on the premises **(Current Condition 20)**.

23. No children under 16 shall be admitted unless accompanied by a responsible adult **(Current Condition 21)**.

Current Conditions to be Removed:

Current Condition 8 – The licensee or his/her deputy shall be a member of, and actively participate in the local pubwatch scheme.

Current Condition 9 - All alcohol and soft drinks shall be served in plastic or toughened glasses

Current Condition 16 - Notices advertising the number of a local licensed taxi service shall be displayed in a prominent position.

Current Condition 17 - Public transport information including night time travel options shall be made available.

Curtailement of the Following Hours

Regulated Entertainment (Changed)

Monday to Sunday – 09:00hrs to 23:30hrs

Current Seasonal Variations to be Removed:

On commencement of British Summer Time one hour should be added to the finish time on the left.

From the end of the sale of alcohol on the 31st December until the start of the sales of alcohol on the following day.

All international sporting events which are not within the current permitted hours on the Premises Licence which are shown by either terrestrial or non-terrestrial transmission be authorised licensable activities commencing one hour before the start of the event and finishing one hour after the end of the event, the details of the event to be notified to the licensing authority and the police 14 days beforehand, with the police giving their consent.

Provision of Late Night Refreshments (Changed)

Monday to Sunday – 23:00hrs to 23:30hrs

Current Seasonal Variations to be Removed:

All international sporting events which are not within the current permitted hours on the Premises Licence which are shown by either terrestrial or non-terrestrial

transmission be authorised licensable activities commencing one hour before the start of the event and finishing one hour after the end of the event, the details of the event to be notified to the licensing authority and the police 14 days beforehand, with the police giving their consent.

Sale or Supply of Alcohol (Both) – (Changed)

Monday to Sunday – 09:00hrs to 23:30hrs

Current Seasonal Variations to be Removed:

On commencement of British Summer Time one hour should be added to the finish time on the left.

From the end of the sale of alcohol on the 31st December until the start of the sales of alcohol on the following day.

All international sporting events which are not within the current permitted hours on the Premises Licence which are shown by either terrestrial or non-terrestrial transmission be authorised licensable activities commencing one hour before the start of the event and finishing one hour after the end of the event, the details of the event to be notified to the licensing authority and the police 14 days beforehand, with the police giving their consent.

The Opening Hours of the Premises (Changed)

Monday to Sunday – 09:00hrs to 00:00hrs

Current Seasonal Variations to be Removed:

On commencement of British Summer Time one hour should be added to the finish time on the left.

From the end of the sale of alcohol on the 31st December until the start of the sales of alcohol on the following day.

~~If sub-committee are minded to extend the proposed hours after midnight, please consider the below conditions:~~

- ~~• No entry or re-entry shall be permitted after 01:00 hours.~~
- ~~• A minimum of two SIA registered door supervisors shall be on duty from 21.30 hours on any day that the venue is permitted to serve alcohol beyond 00.00 hours until the close of business.~~
- ~~• A register/log containing the names, badge number, dates & times of duty security staff and any incidents that occur shall be kept and made available to the Police and Licensing Authority.~~
- ~~• Door supervisors shall wear clothing that can be clearly and easily identified on CCTV.~~

From: Esther, Chan
Sent: Wednesday, October 30, 2024 4:27 PM
To: Business Licence
Cc: Legister, Linda
Subject: RE: CONSULT: Expedited Review - Erin's Hope.189 Edgware Road, NW9 6LP - 33182

Dear Business Licence

LICENSING ACT 2003
Licence: Review following an Expedited Review
Reference: 33182

Dear Sir/Madam,

Applicant: **Sergeant Michael Sullivan**
Licensee: **John Joseph Flaherty**
Premises: **Erin's Hope.189 Edgware Road, NW9 6LP**

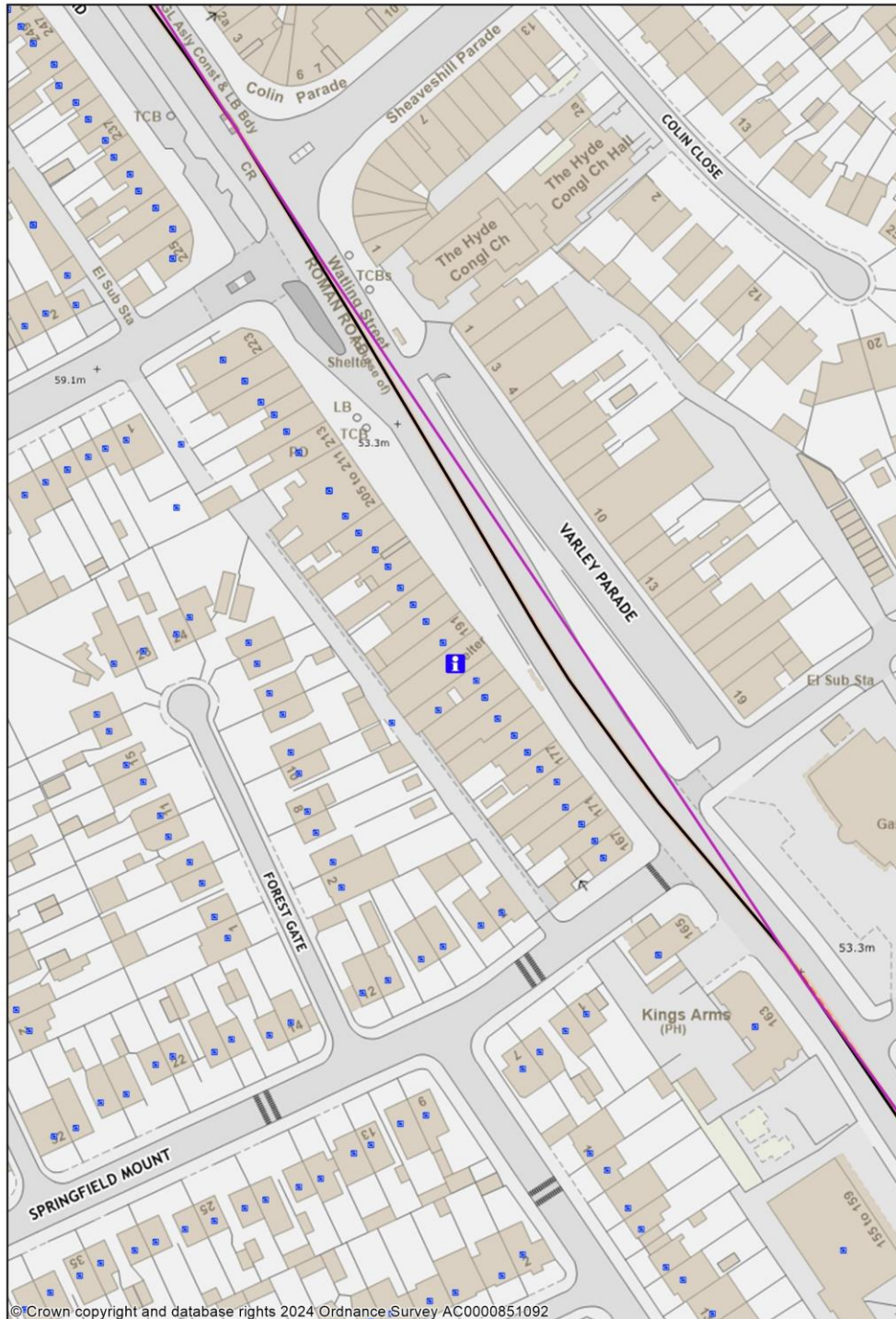
The Licensing Authority are in support of the review instigated by the police and have no further comments.

Kind Regards

Esther Chan
Licensing Inspector
Regulatory Services
Brent Council

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Basemap Map



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